



## Legal Consultation Benefit

### 1. How do I access my legal benefit?

- You can contact us by calling 1.855.750.8990 to receive your referral to a Legal Specialist.
- Legal Specialists are available Monday through Friday, 8:00 AM to 7:00 PM, ET.

### 2. Who has access to this service?

- You, your spouse and eligible dependent(s).

### 3. What is included in my legal consultation benefit?

- 30 minute initial consultation with a local, independent attorney per legal matter.
- 25% off attorney hourly rate for services contracted beyond the initial consultation.

### 4. Are follow-up sessions included in the legal benefit?

- No. Each consultation must be a new legal matter.

### 5. Are the consultations telephonic or face-to-face?

- Either. Consultations with a local, independent attorney may be in office or telephonic.

### 6. What is not included in the legal benefit?

- Preparation of federal, state, or local tax returns.
- Action or dispute between a Plan member and his/her employer, fellow employees, union, or labor management.

### 7. What is the purpose of the initial consultation?

- To help a member understand some of the issues related to their legal matter. The local, independent attorney will explain the member's options and will provide general advice.

### 8. What happens when I contact Beacon?

- A Care Specialist will review the process and connect you with our legal services.

### 9. Are EAP legal services confidential?

- Absolutely! All conversations with a Legal Specialist are kept confidential.



*If you have additional questions or concerns, contact us at 1.855.750.8980  
24 hours a day, 7 days a week.*

1.855.750.8980

[www.beaconhs.com/gic](http://www.beaconhs.com/gic)

## Financial Counseling/Planning Benefit

### 1. How do I access my financial benefit?

- You can contact us by calling 1.855.750.8990 to receive your referral to a Financial Specialist.
- Financial Specialists are available Monday through Friday, 8:00 AM to 7:00 PM, ET.

### 2. Who has access to this service?

- You, your spouse and eligible dependent(s).

### 3. What services are included in the financial counseling benefit?

- 30 minute initial telephonic consultation with a local, independent financial counselor.
- Counseling topics include:
  - i. Credit repair
  - ii. Debt management & consolidation
  - iii. Budgeting

### 4. What services are included in the financial planning benefit?

- 30 minute initial consultation with a local, independent financial planner.
- 15% off their standard rate for a Financial Plan Preparation.

### 5. Are follow-up sessions included in the financial benefit?

- No. Each consultation must be a new financial matter.

### 6. Are the consultations telephonic or face-to-face?

- Consultations with a local, independent financial counselor are strictly telephonic.
- Consultations with a local, independent financial planner are in office or telephonic.

### 7. What is the purpose of the initial consultation?

- To help a member understand some of the issues related to their financial matters. The financial planner or counselor will explain the member's options and will provide general advice.

### 8. Are EAP financial services confidential?

- Absolutely! All conversations with a Financial Specialist are kept confidential.

*If you have additional questions or concerns, contact us at 1.855.750.8980 24 hours a day, 7 days a week.*



## Child/Elder Care Benefit

### 1. How do I access my child/elder care benefit?

- You can contact us by calling 1.855.750.8990 to receive your child/elder care referral.
- Care Specialists are available Monday through Friday, 8:00 AM to 7:00 PM, ET.

### 2. Who has access to this benefit?

- You, your spouse and eligible dependent(s).

### 3. What is the cost of this benefit?

- This service is included in the overall benefit package and is at no cost to the member.

### 4. What is included in my child/elder care benefit?

- The benefit includes a packet that contains informational literature, links to federal and private agencies and a list of independent referrals in your area.

### 5. How will I receive the packet?

- The packet will be sent via email.
- If no e-mail is available, the packet will be sent via US Mail.

### 6. What options do I have when searching for child care referrals?

- Child Care Centers
- Family Day Care Providers (home based child care provider)
- In-home Child Care (find someone to come to your home)
- Summer Camp

### 7. What options do I have when searching for elder care referrals?

- Geriatric Care Managers
- Housing and assisted living facility
- In-home services
- Nursing home

### 8. How are the referrals selected?

- Our search engine will provide a list of referrals based on the required service and designated zip code.

### 9. Are EAP child/elder care services confidential?

- Absolutely! All conversations with a Care Specialist are kept confidential.



***If you have additional questions or concerns, contact us at 1.855.750.8980  
24 hours a day, 7 days a week.***

Resources provided are for informational purposes only.  
We do not endorse or financially assist with the resources provided.

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**[www.beaconhs.com/gic](http://www.beaconhs.com/gic)**