

Massachusetts Department of Public Health
Office of Patient Protection
External Review Requests

January – June 2010

Appeal Type	Standard			Resolved	Expedited			Case Ineligible	Open	Total
	Upheld	Overtured	Partially Overtured		Upheld	Overtured	Partially Overtured			
Behavioral Health	14	10	6	1	20	18	1	10	5	85
Cosmetic / Reconstructive	6	1						3	1	11
Dental		3						1		4
Diagnostic Services	6	1		1		1		3	1	13
Durable Medical Equip.	1	1						4	1	7
Emergency Care				1				1	3	5
Excluded Services								2	1	3
Experimental	13	6		1	1			1	6	28
Infertility Care	9	3						2	2	16
Inpatient	3	3		1	1			1		9
Outpatient	7	6		1	1			7	1	23
Pharmacy	6	2		2	2			4	2	18
Rehab Services	2	5						1		8
Vision Services										0
Totals	67	41	6	8	25	19	1	40	23	230

Number of External Review Requests Received by Type: January- June 2010

