

Attention Public Water Systems: Please adapt this form for your own use. An electronic copy of this form is located at the MassDEP website at <http://www.mass.gov/dep/water/approvals/dwsforms.htm#lead>.

### LEAD SERVICE LINE REPLACEMENT PROGRAM

City/Town: \_\_\_\_\_  
PWS Name: \_\_\_\_\_  
PWS ID#: \_\_\_\_\_

### LEAD TEST RESULT BELOW THE ACTION LEVEL

Date \_\_\_\_\_

ADDRESS: \_\_\_\_\_

NAME: \_\_\_\_\_ PHONE No. \_\_\_\_\_

Dear Homeowner:

As you know, on \_\_\_\_\_ we replaced the portion of lead service line that the town owns, and on \_\_\_\_\_ we took a water sample within the lead service line to test for lead level after the replacement.

The lead result in the water at your partially replaced lead service line is \_\_\_\_\_ parts per million (ppm), which is below the Lead and Copper Rule Lead Action Level of 0.015 ppm. Even though lead level in the water at your home met the Lead Action Level, your portion of the lead service line that you chose not to replace is a source of lead that could leach out to the water if water is not used for more than six hours. The City/Town and \_\_\_\_\_ PWS recommend the following tips to keep any potential lead out of the water you drink:

- **Most importantly** - Flush the tap until after the water feels very cold before use. The water in the pipe in the street has no lead.
- Never use hot water from the faucet for drinking or cooking especially when making baby formula.
- Never boil water to remove lead. Boiling water for an extended time may make the lead more concentrated.

If you have any questions regarding lead in drinking water or your lead sampling result, please feel free to contact \_\_\_\_\_ at \_\_\_\_\_ or *Water Superintendent* at \_\_\_\_\_.

\_\_\_\_\_  
Town Manager/DPW Director