

HCSIS Alert!

Department of Developmental Services

ISSUE #46: January 14, 2012

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PAM Enhancement Release

Contact the Customer Service
Desk with any questions:
866-367-8163
Please do not contact Hans
Toegel.

January 14, 2013 PAM ENHANCEMENT RELEASE Version 5.0

Release 5.0 features further enhances the ability to enter Frequency/Duration and generate Plans of Care, in addition to providing enhanced navigation between PAM and other HCSIS modules. For instruction, employees can reference the PAM User guide that can be accessed from the PAM Reference page.

Key Features:

Expand the Individual Dashboard

- Create a link to navigate between the PAM dashboard and other select modules of QM HCSIS
- Provide summary information for an Individuals Incidents, Health Care Record, and Death Report
- Display the status of an individual's Plan of Care and the date of the next ISP Review.

Provide additional features for the Plan of Care workflow

- Introduce the ability to store, retrieve, and print approved historical Plans of Care
- Enhance the "Generate Plan of Care" alerts feature so that no alerts will be generated if a service enrollment change is due to a contract or site id change only

Enhance the Frequency/Duration entry & Rate selection process

- Enable the system to 'rollover' the selected standard rate and frequency/duration in select scenarios
- Display the standard rate at the individual level on the Contract Registry
- Allow entry of Frequency/Duration for cost based services

Provide a pop-up to notify users of session expiration.

- Allow the user to save work that would otherwise be lost to session expiration.

A POC Management report to track upcoming and overdue Plans of Care was originally scheduled for this release but will be delayed until March.

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PAM has received, processed, and consolidated six months of expenditure and contract amendments for the current fiscal year (FY13). This information can be viewed using the following utilities/features:

- *Expenditure Analysis Report*
- *Service Cap Analysis Report* (Hold on using this report - information will be updated on Jan. 17)
- *Contract Registry & Utilization*
- *Individual Budget & Utilization*

TRAINING materials are available through the "Reference" Tab in the PAM module:

- Waiver Program Service Limits Job Aids
- Incompatible Services Job Aids
- Alternate Service Options Job Aids
- PAM User Guide & FAQs
- Error Reports Job Aids
- PAM Training References
- Standard Rates

REMEMBER:

1. Share this Alert! with other people in your organization – Perhaps at staff meetings
2. Call your Area Office or the DDS Customer Service Desk (1-866-367-8163) with questions
3. Virtual Gateway Help Desk 1-800-421-0938, for provider log-in and new user issues