

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Provider GREATER WALTHAM ARC Provider Address 56 Chestnut St , Waltham
 Survey Team MacPhail, Lisa; Vautour, Danielle; Date(s) of Review 27-APR-15 to 27-APR-15

Follow-up Scope and results :						
Service Grouping	Licensure level and duration	# Critical Indicators std. met/ std. rated at follow-up	# Indicators std. met/ std. rated at follow-up	Sanction status prior to Follow-up	Combined Results post-Follow-up; for Deferred, License level	Sanction status post Follow-up
Employment and Day Supports 2 Locations 10 Audits	Defer Licensure	1/1	5/7	<input type="checkbox"/> Eligible for new business (Two Year License) <input checked="" type="checkbox"/> Ineligible for new business. (Deferred Status: Two year mid-cycle review License)	2 Year License with Mid-Cycle Review	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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Summary of Ratings

Employment and Day Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L1
Indicator	Abuse/neglect training
Area Need Improvement	The agency must ensure that evidence reflecting that individuals and guardians have been trained in how to report abuse and neglect is maintained.
Status at follow-up	The agency provided evidence that the individuals and guardians are trained in how to report abuse/neglect.
#met /# rated at follow-up	3/3
Rating	Met

Indicator #	L5
Indicator	Safety Plan
Area Need Improvement	The safety plan must be updated every two years, or as there are changes to the number of individuals attending the program, or changes in the levels of assistance needed to evacuate the building safely.
Status at follow-up	The agency submitted an updated safety plan to the area office on 2/22/15. The plan was returned and signed by the area director on 3/11/15.
#met /# rated at follow-up	1/1
Rating	Met

Indicator #	L7
Indicator	Fire Drills
Area Need Improvement	The agency must complete the number of fire drills that are designated in the safety plan.
Status at follow-up	At the time of the previous survey, the agency set the number of required fire drills at 12 annually. Since then, the agency has reduced the number of fire drills to a more manageable expectation (4). Currently, the agency is conducting fire drills as indicated on the safety plan.
#met /# rated at follow-up	1/1

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Rating	Met
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Indicator #	L11
Indicator	Required inspections
Area Need Improvement	All required inspections, including that for the heating system, must be conducted on an annual basis.
Status at follow-up	The agency had the heating system inspected on 2/22/15. All other inspections have been performed.
#met /# rated at follow-up	1/1
Rating	Met

Indicator #	L49
Indicator	Informed of human rights
Area Need Improvement	The agency must ensure that there is evidence present reflecting that individuals and guardians have been informed of their human rights, and know how to file a grievance or to whom they should talk if they have a concern.
Status at follow-up	The agency provided evidence that the individuals and guardians have been informed of their human rights and know how to file a grievance or to whom they should speak if they have a concern.
#met /# rated at follow-up	3/3
Rating	Met

Indicator #	L88
Indicator	Strategies implemented
Area Need Improvement	Progress notes and summaries regarding the goals and objectives set forth must reflect the support strategies identified by the provider in order to reflect that they are being implemented, and to evaluate the effectiveness of these strategies.
Status at follow-up	The agency did not demonstrate in this review of the progress notes, and data relating to the objectives set forth in the ISP, that the support strategies agreed upon were being implemented.
#met /# rated at follow-up	1/7

Rating	Not Met
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Administrative Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L48
Indicator	HRC
Area Need Improvement	The agency's Human Rights Committee did not meet composition requirements. The Committee needs a minimum of three individuals receiving supports and/or parents/guardians/advocates attending on a routine basis.
Status at follow-up	Since the last review, the agency was able to acquire an individual served by the agency as another member of the committee, fulfilling the requirement that there are at least three individuals receiving supports and/or parents/guardians/advocates on the committee. However, at the last meeting which took place between the last review and this follow-up, the Human Rights Committee was not attended by the nurse, or the family member. The agency must make every effort to ensure that each meeting is attended by the core members of the committee.
#met /# rated at follow-up	0/1
Rating	Not Met