



The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

5 Randolph Street

Canton, MA 02021

Telephone: (781) 828-7910

Facsimile: (781) 828-7703

Marian.Robertson@state.ma.us

DEVAL L. PATRICK
GOVERNOR

JOHN W. POLANOWICZ
SECRETARY

CHERYL BARTLETT, RN
COMMISSIONER

October 8, 2013

Mari Lou Whalen, Deputy Superintendent
Northeastern Correctional Center
Barretts Mill Road
P.O. Box 1069
West Concord, MA 01742

Re: Facility Inspection – Northeastern Correctional Center, West Concord

Dear Superintendent Whalen:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Northeastern Correctional Center on September 18 and 19, 2013 accompanied by David Lavoie, EHSO. Violations noted during the inspection are listed below:

HEALTH AND SAFETY VIOLATIONS

(indicates conditions documented on previous inspection reports)*

Gralton Hall

Lobby

No Violations Noted

Library

No Violations Noted

Sitting Area

105 CMR 451.350*

Structural Maintenance: Floor tiles damaged

105 CMR 451.353*

Interior Maintenance: Wall fan dirty

Shift Commander's Office

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, gaskets damaged on refrigerator

Records

No Violations Noted

Work Release Office

No Violations Noted

West Up
Hallway

No Violations Noted

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Shower floor finish damaged and no longer easily cleanable in shower # L2 and R2

105 CMR 451.123*

Maintenance: Shower curtain missing from shower # R1

105 CMR 451.123

Maintenance: Heater cover not secure

105 CMR 451.123

Maintenance: Shower # R1 not working

Cells

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 141, 142, 143, 144, 145, 146, 148, 149, 150, and 151

105 CMR 451.353*

Interior Maintenance: Center window not weathertight, tape observed around window in cell # 144 and 148

West Down
Hallway

No Violations Noted

Male Staff Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Inmate Bathroom

105 CMR 451.123*

Maintenance: Shower floor finish damaged and no longer easily cleanable in shower # L1, L2, and R2

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # L2 and R2

105 CMR 451.123*

Maintenance: Soap scum on all shower curtains

105 CMR 451.123*

Maintenance: Heater damaged

105 CMR 451.123*

Maintenance: Shower area not ventilated well, water observed on ceiling

105 CMR 451.123

Maintenance: Walls dirty outside showers

Cells

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 116, 119, and 123

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 115 and 117

East Up
Hallway

105 CMR 451.350

Structural Maintenance: Glass missing from window beside exterior door at end of hallway near cell # 134

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Light shield missing

105 CMR 451.353

Interior Maintenance: Drain cover missing

Inmate Bathroom

105 CMR 451.123*

Maintenance: Wall tiles missing throughout bathroom

105 CMR 451.123* Maintenance: Shower floor finish damaged and no longer easily cleanable in shower # R2
 105 CMR 451.123* Maintenance: Heater damaged
 105 CMR 451.123 Maintenance: Entrance door damaged
 105 CMR 451.130 Hot Water: Shower water temperature recorded at 121°F
 105 CMR 451.123 Maintenance: Shower area not ventilated well, water observed on ceiling
 105 CMR 451.123 Maintenance: Mildew-like substance observed on caulking in shower # L2

Cells

105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 127, 130, 132, 133, and 135
 105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 129, 136, and 139

East Down

Hallway

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

Janitor's Closet

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, slop sink not plumbed properly, draining into open drain with no drain cover

Inmate Bathroom and Laundry

105 CMR 451.123* Maintenance: Ceiling paint damaged
 105 CMR 451.123* Maintenance: Ceiling vent dusty
 105 CMR 451.123* Maintenance: Heater damaged
 105 CMR 451.123* Maintenance: Shower floor finish damaged and no longer easily cleanable in shower # L2 and R2
 105 CMR 451.123 Maintenance: Floor damaged outside of showers
 105 CMR 451.123 Maintenance: Entrance door frame damaged

Cells

105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 103, 105, and 109
 105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 104 and 111

Basement

Hallway

105 CMR 451.345* Illumination in Common Passage Ways and Areas: Inadequate lighting, one light fixture not functioning properly

Boiler Room

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, pipe leaking near boiler tank

Meeting Room

105 CMR 451.353* Interior Maintenance: Ceiling water damaged
 105 CMR 451.353* Interior Maintenance: Baseboard missing
 105 CMR 451.353* Interior Maintenance: Ceiling tiles missing

Culinary Arts Program Storage

105 CMR 451.353* Interior Maintenance: Floor finish damaged
 105 CMR 451.353* Interior Maintenance: Unfinished shelves not easily cleanable
 105 CMR 451.350* Structural Maintenance: Wall damaged
 105 CMR 451.350* Structural Maintenance: Ceiling tile damaged
 105 CMR 451.353* Interior Maintenance: Light shield damaged
 105 CMR 451.353* Interior Maintenance: Ceiling tile missing
 105 CMR 451.353* Interior Maintenance: Ceiling tiles water damaged

Electrical Room
105 CMR 451.353*
105 CMR 451.350*

Interior Maintenance: Ceiling leaking
Structural Maintenance: Ceiling damaged

Culinary Arts Program
Dining Room

No Violations Noted

Kitchen
FC 6-201.11*

Design, Construction and Installation: Floor not easily cleanable, unfinished concrete in several areas

FC 6-202.15(A)(2)*

Design, Construction, and Installation; Functionality: Outer screen door not weather and vermin tight

FC 6-202.15(A)(2)*

Design, Construction, and Installation; Functionality: Vent fan not weathertight, no louvers or screen provided

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor damaged throughout kitchen

FC 4-102.11(B)(2)*

Materials for Construction and Repair; Multiuse: Unused single-service article not protected against contamination, utensils not covered

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, mildew-like substance around spray hose sink

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged under sink unit and warewash machine

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, pipe insulation damaged under warewash machine

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged around vent fan

Culinary Shed
105 CMR 451.353

Interior Maintenance: One CO₂ tank not secure

Farm Dorm
First Floor
Lobby Area

No Violations Noted

Control Area

No Violations Noted

Male Staff Bathroom
105 CMR 451.123

Maintenance: Wall damaged around sink

Female Staff Bathroom

No Violations Noted

CPO Office - East Down Side
FC 4-601.11(C)

Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, gaskets dirty on refrigerator unit

CPO Office – West Down Side

No Violations Noted

Chemical Storage Room

No Violations Noted

Mop Room

No Violations Noted

East Down
Hallway

No Violations Noted

Urine Lab

No Violations Noted

Holding Cell # 26 and 27

105 CMR 451.126*
105 CMR 451.126
105 CMR 451.126*
105 CMR 451.350*
105 CMR 451.350
105 CMR 451.353

Water Supply: No cold water supplied to handwash sink in cell # 27
Water Supply: No cold water supplied to handwash sink in cell # 26
Water Supply: No hot water supplied to handwash sink # 27
Structural Maintenance: Wall damaged in cell # 27
Structural Maintenance: Floor damaged under toilet in cell # 27
Interior Maintenance: Walls dirty in cell # 26

Shower Room

105 CMR 451.123
105 CMR 451.123

Maintenance: Floor surface damaged in shower # 1, 2, and 3
Maintenance: Soap scum on walls in shower # 1, 2, and 3
Maintenance: Floor dirty in shower # 2 and 3
Maintenance: Soap scum on shower curtain in shower # 3
Maintenance: Ceiling tiles damaged throughout shower room and showers
Maintenance: Vent fan dirty
Maintenance: Wall tiles damaged outside of showers

Cells

105 CMR 451.353*
105 CMR 451.353

Unable to Inspect – Cell # 31 Not In Use, Remodeling
Interior Maintenance: Floor paint damaged in cell # 34, 36, 40, and 49
Interior Maintenance: Floor paint damaged in cell # 30

West Down
Hallway

No Violations Noted

Shower Room

105 CMR 451.123
105 CMR 451.123

Maintenance: Shower head missing in shower # 3
Maintenance: Shower controls missing in shower # 3
Maintenance: Shower floor damaged in shower # 1, 2, and 3
Maintenance: Holes in floor and wall in shower # 3
Maintenance: Shower walls damaged in shower # 1
Maintenance: Wall tiles damaged outside of showers
Maintenance: Walls dirty outside of showers
Maintenance: Grille louvers not closing properly on the exterior of the vent fan

Slop Sink Room

105 CMR 451.130
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, no backflow preventer on threaded bib
Interior Maintenance: No light shield provided

Cells

105 CMR 451.353*
105 CMR 451.350
105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 4, 6, 7, 10, and 14
Structural Maintenance: Wall damaged in cell # 16 and 17
Interior Maintenance: Wall paint damaged near vent in cell # 19

<i>Barber Shop</i> 105 CMR 451.353	Interior Maintenance: Baseboard damaged
Second Floor <i>Staff Bathroom</i>	No Violations Noted
<i>Classroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>CPO Supervisor</i>	No Violations Noted
HSU 105 CMR 451.350* 105 CMR 451.130* 105 CMR 451.350	Structural Maintenance: Ceiling water damaged Plumbing: Plumbing not maintained in good repair, cold water knob leaking on sink Structural Maintenance: Wall damaged near window
<i>Director of Treatment Offices</i>	No Violations Noted
East Up <i>Hallway</i>	No Violations Noted
<i>Shower Room</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Maintenance: Soap scum on walls and floors in all showers Maintenance: No grilled and/or louvers provided on vent fan Maintenance: Wall tiles damaged in all showers Maintenance: Shower room not ventilation well, water observed on ceiling Maintenance: Floor drain missing
<i>Cells</i> 105 CMR 451.350 105 CMR 451.353* 105 CMR 451.353	Structural Maintenance: Wall damaged behind toilet fixture in cell # 82 Interior Maintenance: Floor paint damaged in cell # 96 Interior Maintenance: Floor paint damaged in cell # 85, 93, and 99
<i>Slop Sink Room</i> 105 CMR 451.350 105 CMR 451.353	Structural Maintenance: Wall damaged Interior Maintenance: Wall paint damaged
West Up <i>Hallway</i>	No Violations Noted
<i>Shower Room</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123	Maintenance: Floor finish damaged in shower stall # 1, 2, and 3 Maintenance: Floor drain cover missing in shower room Maintenance: Soap scum on walls in all showers Maintenance: Soap scum on all shower curtains Maintenance: Wall tiles damaged outside of showers Maintenance: Possible mold and/or mildew substance on floor outside of showers

Cells

105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 54, 60, 64, and 65
Interior Maintenance: Floor paint damaged in cell # 53 and 71

Slop Sink Area

Unable to Inspect – Under Repair

Food Service Area

Day Room

FC 4-501.114(A)

Maintenance and Operation; Equipment: Chlorine Sanitizer solution tested less than recommended concentration

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, baseboard damaged

Dining Room

FC 6-202.15(A)(2)*

Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken

Kitchen and Food Service Line

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, paint damaged on window sills

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, several glass window panels broken throughout kitchen

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, several wall tiles damaged in kitchen area

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, insulation on heating pipes damaged

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, grout missing in several areas on the floor

FC 6-501.111(B)*

Maintenance and Operations; Pest Control: Flying insects observed throughout kitchen

FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, wet mop stored in bucket

FC 4-501.11(A)*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, gasket damaged on Tranulsen hot holding unit

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged behind 3 bay sink

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, wall and wall tiles damaged near dishwasher

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, several window panels missing

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, gaskets damaged on Traulsen warmer/cooler # 3

FC 4-501.114(A)

Maintenance and Operation; Equipment: Chlorine Sanitizer solution tested less than recommended concentration

FC 4-602.11(E)(4)(b)

Cleaning of Equipment and Utensils, Frequency: Mold growth observed on interior surfaces of ice machine

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, prep tables damaged on lower shelving

FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, several light shields filled with bugs and debris
FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, window sill severely damaged near spray hose sink
<i>Refrigerator # 1</i>	No Violations Noted
<i>Back Hallway</i> FC 6-202.15(A)(2)*	Design, Construction, and Installation; Functionality: Back screen door not weather and vermin tight
<i>Laundry and Inmate Bathroom</i>	No Violations Noted
<i>Office</i>	No Violations Noted
<i>Dry Storage-Building #7</i>	No Violations Noted
<i>Freezer Unit-Building # 8</i>	No Violations Noted
Basement	
<i>Stairway</i> 105 CMR 451.353*	Interior Maintenance: Floor paint damaged on steps
<i>Chaplain's Room</i>	No Violations Noted
<i>Muslim Prayer Room</i>	No Violations Noted
<i>K9 Storage</i> 105 CMR 451.130 105 CMR 451.353	Plumbing: Plumbing not maintained in good repair, pipe leaking Interior Maintenance: Standing water on floor from pipe leaking
<i>Paper Goods Storage</i>	No Violations Noted
<i>Electrical/Plumbing Shop</i>	No Violations Noted
<i>Hallway</i> 105 CMR 451.350*	Structural Maintenance: Water damaged ceiling tiles
<i>Cleaning Supply Area</i> 105 CMR 451.350	Structural Maintenance: Ceiling damaged
<i>Storage Room</i> 105 CMR 451.350*	Structural Maintenance: Ceiling damaged
<i>Carpenter's Shop</i>	No Violations Noted

Carpenter's Bathroom
105 CMR 451.350

Structural Maintenance: Wall damaged

Hot Tools Crib
105 CMR 451.353

Interior Maintenance: Wall paint damaged

Maintenance Area
FC 4-601.11(C)

Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, gaskets dirty on refrigerator unit

Maintenance Bathroom
105 CMR 451.110(A)*
105 CMR 451.110(B)*
105 CMR 451.123

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink
Maintenance: Floor paint damaged

Day Room
105 CMR 451.353*

Interior Maintenance: Vent fan dirty

Laundry Area
105 CMR 451.350*
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.353*

Structural Maintenance: Wall damaged
Interior Maintenance: Ceiling paint damaged
Interior Maintenance: Floor paint damaged
Interior Maintenance: Vent fan dirty
Interior Maintenance: Light shields missing

Shower Room
105 CMR 451.123*
105 CMR 451.123

Maintenance: All drain covers missing
Maintenance: Wall paint damaged above shower stalls
Maintenance: Wall damaged in shower room
Maintenance: Pipes not properly insulated, insulation damaged
Maintenance: Inadequate lighting, several light fixtures not functioning properly
Maintenance: Floor finish damaged in shower room
Maintenance: Shower curtain missing from several showers stalls
Maintenance: Water control shield missing in shower stall # L1
Maintenance: Drain cover missing in all shower stalls
Maintenance: Shower floors dirty in all shower stalls
Maintenance: Paneling damaged around controls in shower stall # L6

Gymnasium
Female Visitor's Bathroom
105 CMR 451.350*

Structural Maintenance: Ceiling damaged around ceiling vent

Male Visitor's Bathroom

No Violations Noted

Search Room

No Violations Noted

Staff Locker Room
105 CMR 451.123

Maintenance: Shower head leaking

Staff Bathroom
105 CMR 451.126
105 CMR 451.126

Water Supply: No hot water supplied to handwash sink # 3
Water Supply: No cold water supplied to handwash sink # 4

<i>Electrical Room</i> 105 CMR 451.350	Structural Maintenance: Ceiling damaged
<i>First Aid Room</i>	No Violations Noted
<i>Gym</i> 105 CMR 451.353	Interior Maintenance: Ceiling fan cages dusty
<i>Storage Rooms</i>	No Violations Noted
<i>Vending Machines</i>	No Violations Noted
<i>Weight Rooms</i> 105 CMR 451.353*	Interior Maintenance: Workout equipment not easily cleanable, several covers damaged
105 CMR 451.353	Interior Maintenance: Wall paint damaged
105 CMR 451.353	Interior Maintenance: Baseboards missing
Cow Barn	
<i>Inmate Bathroom</i> 105 CMR 451.123*	Maintenance: Ceiling damaged
<i>Staff Office and Bathroom</i>	No Violations Noted
<i>Recycling Area</i> FC 4-601.11(C)	Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, gaskets dirty on freezer unit
Dumpsters FC 5-501.15(A)*	Refuse, Recyclables, and Returnables; Facilities on Premises: Lid open on dumpsters
Farm Service Garage	
<i>Carwash Tool Crib Room</i> 105 CMR 451.353	Interior Maintenance: Ceiling dirty
Program Building 105 CMR 451.350	Structural Maintenance: Outside door not rodent and weathertight on either ends of hallway near classrooms
<i>Classrooms</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.123* 105 CMR 451.353*	Maintenance: Floor tiles damaged Interior Maintenance: Unfinished wood, not easily cleanable
<i>Water Fountain</i>	No Violation Noted

Slop Sink

No Violations Noted

Farm Service Building

Habitat for Humanity Shop

105 CMR 451.353*

Interior Maintenance: Heater damaged

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

Boiler Room

105 CMR 451.353

Interior Maintenance: Pipe leaking

105 CMR 451.350

Structural Maintenance: Ceiling damaged

Locker Room

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged

105 CMR 451.123

Maintenance: Walls dirty in bathroom area

Property Room

Unable to Inspect – Locked

Mattress Storage

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged

Observations and Recommendations

1. The inmate count was 264 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please indicate next to each entry on the inspection report a plan of correction. Said plan of correction must be submitted within ten working days of receiving this report and should detail the specific steps that will be taken and the date of expected compliance. The plan of correction should be submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Marian Robertson
Environmental Health Inspector, CSP, BEH

cc: Suzanne K. Condon, Associate Commissioner, Director, BEH
Steven Hughes, Director, CSP, BEH
John W. Polanowicz, Secretary, Executive Office of Health and Human Services
Luis S. Spencer, Commissioner, DOC
David Lavoie, EHSO
Shawn Zoldak, Policy Coordinator
Susan G. Rask, RS, Health Director, Concord Health Department
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Andrea Cabral, Secretary, EOPS