

The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
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MONICA BHAREL, MD, MPH
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Tel: 617-624-6000
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December 28, 2015

Douglas DeMoura, Superintendent
 Pondville Correctional Center
 P.O. Box 146
 Norfolk, MA 02056

Re: Facility Inspection - Pondville Correctional Center, Norfolk

Dear Superintendent DeMoura:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of Pondville Correctional Center on December 22, 2015 accompanied by Jeffrey Arruda, EHSO; Charlie Alves, Locksmith; Jonathan Brown, Nicholas Gale, Kerry Wagner, and Paul Halfmann, Community Sanitation. Violations noted during the inspection are listed below including 24 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

FOOD SERVICE

Hallway

FC 6-501.16* Maintenance and Operation; Cleaning: Wet mop stored in bucket

Dining Area

No Violations Noted

Kitchen

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fan dusty
 FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, Traulsen gaskets moldy

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, Traulsen gaskets damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink leaking

FC 6-301.14 Numbers and Capacity; Handwashing Facilities: No handwashing signage located at handwashing sink

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling above Blodgett warmers damaged

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

Mechanical Warewashing Area

No Violations Noted

Front Dry Storage

FC 6-202.15(D)(1) Design, Construction, and Installation; Functionality: Screens damaged on exterior windows

FC 6-201.11 Design, Construction and Installation: Floor not easily cleanable, floor tile damaged

Rear Dry Storage

No Violations Noted

Walk-in Refrigerator/Freezer

FC 4-601.11(C)* Cleaning of Equipment and Utensils, Objective: Non-food contact surface dirty, ice build-up on freezer ceiling

Exterior Freezer

No Violations Noted

Toxic Caustic Room

No Violations Noted

WAREHOUSE

Bulk Storage (Outside)

No Violations Noted

Toxic Caustic

No Violations Noted

Linens and Toiletries

No Violations Noted

Laundry

105 CMR 451.353 Interior Maintenance: Wet mop stored against the wall

Barber Shop

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

House Manager's Office

No Violations Noted

PROPERTY

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, pipe corroded

105 CMR 451.353 Interior Maintenance: Clothes stored within 18 inches of ceiling

CONTROL

Female Bathroom

No Violations Noted

Male Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Classroom

No Violations Noted

Staff Break Room

FC 4-602.12(B)
105 CMR 451.353

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty
Interior Maintenance: Window shade damaged

Staff Bathroom (in Hall)

No Violations Noted

Holding Cell

No Violations Noted

DAY ROOM

FC 4-501.114(C)(2)*

Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

Library

No Violations Noted

VISITING ROOM

FC 4-501.114(C)(2)*

Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

H.S.U.

Medical Records/Treatment Room

No Violations Noted

Dr. 's Office

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink leaking

Nurse's Office

105 CMR 480.500(A)(3)

Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training

105 CMR 480.500(B)

Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment

Conference Room

No Violations Noted

Office

No Violations Noted

Staff Bathroom

No Violations Noted

Medical Waste Storage (Boiler Room)

No Violations Noted

ADMINISTRATION AREA

No Violations Noted

HOUSING UNITS

1-1

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.123* Maintenance: Vent fan dirty
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, loose drain cover in shower # 4
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, missing drain cover in shower # 1 and 3
105 CMR 451.123 Maintenance: Grout moldy in shower # 1-4
105 CMR 451.123 Maintenance: Caulking damaged on dial in shower # 4
105 CMR 451.123 Maintenance: Wall board loose behind last sink

Cells

105 CMR 451.353 Interior Maintenance: Window shade damaged in cell # 105, 109, and 117

Parole Office

No Violations Noted

Laundry

105 CMR 451.353 Interior Maintenance: Wall vent not secure

1-2

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.123* Maintenance: Ceiling paint peeling
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower drain loose in shower # 1
105 CMR 451.123* Maintenance: Tile damaged in shower # 2
105 CMR 451.123* Maintenance: Shower lights rusted
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 leaking
105 CMR 451.123 Maintenance: Floor rusted in shower # 1
105 CMR 451.123 Maintenance: Light cover not secured

Cells

105 CMR 451.353 Interior Maintenance: Missing junction box in cell # 136

Laundry

No Violations Noted

1-3

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Bathroom

105 CMR 451.123 Maintenance: Wall tiles damaged
105 CMR 451.123 Maintenance: Caulking dirty

Handicapped Bathroom

105 CMR 451.360 Protective Measures: Ants observed in shower
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking
105 CMR 451.123 Maintenance: Caulking moldy

Cells

105 CMR 451.353* Interior Maintenance: Unfinished wall in cell # 146

| | |
|-------------------------------------|--|
| 2-1 | |
| 105 CMR 451.320* | Cell Size: Inadequate floor space in all cells |
| <i>Bathroom</i> | |
| 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, stopper on cold water faucet broken at 2 nd sink |
| <i>Slop Sink</i> | |
| 105 CMR 451.353 | Interior Maintenance: Ceiling vent dusty |
| <i>Cells</i> | |
| 105 CMR 451.102 | Pillows and Linens: Linens damaged in cell # 205 |
| <i>Work Release</i> | |
| FC 4-602.12(B) | Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty |
| FC 4-904.13(A) | Protection of Clean Items, Handling: Tableware not protected from contamination, not stored in the inverted position |
| <i>Classification Office</i> | |
| FC 4-501.11(B) | Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on refrigerator |
| 2-2 | |
| 105 CMR 451.320* | Cell Size: Inadequate floor space in all cells |
| <i>Showers</i> | |
| 105 CMR 451.123* | Maintenance: Ceiling vent dusty |
| 105 CMR 451.123 | Maintenance: Wall fan dusty |
| 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, missing drain cover in shower # 1 |
| 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, missing drain cover in shower # 3 |
| 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, loose drain cover in shower # 2 |
| 105 CMR 451.123 | Maintenance: Wall tile damaged in shower # 2 |
| 105 CMR 451.123 | Maintenance: Ceiling cracked in shower # 3 |
| <i>Bathroom</i> | |
| 105 CMR 451.123 | Maintenance: Heater rusted |
| <i>Cells</i> | |
| 105 CMR 451.353 | Interior Maintenance: Wall paint peeling in cell # 212 |
| 2-3 | |
| 105 CMR 451.320* | Cell Size: Inadequate floor space in all cells |
| <i>2nd Floor Laundry</i> | |
| | No Violations Noted |
| <i>Showers</i> | |
| 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, shower # 2 out-of-order |
| 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, shower # 3 out-of-order |
| 105 CMR 451.123 | Maintenance: Drain flies observed |
| 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, missing drain cover in shower # 6 |
| <i>Bathroom</i> | |
| | No Violations Noted |

Cells
105 CMR 451.353 Interior Maintenance: Window shade damaged in cell # 234

2-4
105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Bathroom
No Violations Noted

Cells
No Violations Noted

Classification
No Violations Noted

DUMPSTER AREA
No Violations Noted

GYM
105 CMR 451.353 Interior Maintenance: Seats damaged on several machines
105 CMR 451.353 Interior Maintenance: Floor damaged
105 CMR 451.141 Screens: Screen damaged

CLASSROOMS
No Violations Noted

Observations and Recommendations

1. The inmate population was 174 at the time of inspection.
2. The Department recommends numbering all showers and toilets throughout the facility for identification purposes.
3. The Department recommends removing the sanitizer buckets from the visiting and day room if they are not filled with the appropriate concentration of sanitizer.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

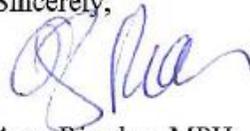
To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH
Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Jay Youmans, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Carol Higgins O'Brien, Commissioner, DOC
Jeffrey Arruda, EHSO
Betsy Fijol, Administrative Assistant, Norfolk Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS