

**GUIDELINE FOR THE DEVELOPMENT OF PROTOCOLS FOR
ONGOING ASSESSMENT OF MEDICAL CONTROL PHYSICIAN COMPLIANCE WITH
STATEWIDE TREATMENT PROTOCOLS**

Purpose: To assist hospitals in developing comprehensive written protocols to ensure physician on-line medical direction is in conformance with Statewide Treatment Protocols.

Regulation: Hospital Licensure Regulation 130.1503(B)
Ensure that all on-line medical direction is in conformance with the Statewide Treatment Protocols.

Regulation: Hospital Licensure Regulation 130.1504(A)(2)
Each hospital that operates a medical control service shall ensure that each physician who provides on-line medical direction is currently credentialed to practice as a physician in the hospital emergency department and the physician demonstrates proficiency in the clinical application of the current Statewide Treatment Protocols.

Guideline: physician compliance reviews, for adherence to Statewide Treatment Protocols and hospital policies and procedures, include but are not limited to the following:

- Review of real time medical direction
- Review of audiotapes
- Review of ED medical direction records/forms
- Review of EMS trip records
- Review of treatments which deviate from Statewide Treatment Protocols, are not approved, or are not permitted under the Statewide Treatment Protocols
- Incidents, complaints, EMS/EMT referred cases
- Competency examination
- Conferences/staff meeting reviews of protocols and nuances