

## **We are Driven by the MDPH Mission:**

***"Helping People Lead Healthy Lives  
In Healthy Communities"***

We believe in the power of prevention.

We work to help all people reach their full potential for health.

We ensure that the people of the Commonwealth receive quality health care and live in a safe and healthy environment.

We build partnerships to maximize access to affordable, high quality health care.

We are especially dedicated to the health concerns of those most in need. We empower our communities to help themselves.

We protect, preserve, and improve the health of all the Commonwealth's residents.



## **Directed by Objectives for Regional Operations:**

- Help implement MDPH strategic priorities at the local and regional levels
- Improve communication with and support for municipal health officials
- Improve coordination among various MDPH programs operating at the regional level
- Improve regional integration of other MDPH systems and providers, including Community Health Networks and Regional Centers for Healthy Communities
- Help people navigate the complex array of MDPH services and resources
- Help coordinate response to local public health emergencies in concert with appropriate bureaus
- Strengthen the organized constituency for public health through improved education, marketing, advocacy, and cooperation with multiple stakeholders

Massachusetts  
Department of  
Public Health



## **Western Regional Health Office**

We are located at:

**23 Service Center Road,  
Northampton, MA 01060**

Phone: 413.586.7525

TTY: 800.769.9991

Fax: 413.784.1037

## MDPH Western Regional Health Office

The Massachusetts Department of Public Health (MDPH) operates Regional Health Offices for each of six regions designated by the Executive Office of Health and Human Services.

The Western Regional Health Office (WRHO) serves the 102 cities and towns and over 800,000 people in the western region.

### Guided by MDPH Priorities:

- Support the success of healthcare reform
- Eliminate racial and ethnic disparities in health
- Promote wellness in the workplace, school, community and home
- Manage chronic disease
- Build public health capacity at local and state levels

The Regional Health Offices are managed under the **MDPH Office of Healthy Communities (OHC)**. Please visit our website

[www.mass.gov/dph/ohc](http://www.mass.gov/dph/ohc) for information about other OHC programs and resources:

- **Community Health Networks**
- **Regional Centers for Healthy Communities**, formerly the Prevention Centers
- **DPH Virtual Clearinghouse** to order DPH health education materials

## Staffed by Public Health Professionals Who:

- Assist municipalities and other community partners in ensuring preparedness for public health emergencies such as bioterrorism and pandemic influenza
- Support local health officials in ensuring compliance with the Massachusetts Sanitary Code and other environmental regulations
- Promote the formation of public health districts to maximize the capacity of municipalities to deliver local public health services
- Manage community-based programs for the prevention and treatment of addiction to alcohol, tobacco, and other drugs
- Educate and train people on the prevention and control of infectious diseases
- Coordinate services and care for children with special health needs
- Provide education and peer-to-peer support for families of children with special health needs
- Work with health care providers to ensure compliance with standards for control of vaccine-preventable diseases
- Facilitate the provision of appropriate support and intervention to adult victim/survivors of domestic and sexual violence and their children

- Provide follow-up services for people with sexually transmitted infections
- Ensure compliance with treatment protocols for people infected with tuberculosis
- Manage community-based programs that provide early intervention services for children with developmental delays
- Partner with Community Health Networks and other community-based coalitions to promote healthy communities and improve health status
- Support families who are transitioning from public assistance by facilitating employment, housing, and psychosocial services
- Prevent childhood lead poisoning through education, inspection, and case management
- Work to prevent dental disease through the promotion of evidence-based prevention strategies, including water fluoridation, sealants and fluoride
- Build partnerships and assists with technical assistance and resources to address a variety of health needs and build better systems of organized care in rural Massachusetts communities
- Are dedicated to enhancing equal access to quality health care for refugees and immigrants