



Your Right to Interpreter Services



The Massachusetts Department of Transitional Assistance (DTA) is committed to overcoming language barriers that would deprive any person of equal access to, and an equal opportunity for participation in, DTA programs. DTA's policy combining use of bilingual staff, interpreter services and translated materials is to communicate effectively with persons who are not fluent in English.



Massachusetts Department
of Transitional Assistance

I speak English

Yo hablo Español (Spanish)

我說中文 (Chinese)

ខ្ញុំនិយាយខ្មែរ (Cambodian)

ຂ້ອຍປາກເວົ້າລາວ (Laotian)

Tôi nói tiếng Việt (Vietnamese)

Mwen pale kreyol (Haitian Creole)

Je parle français (French)

Հայերէն կը փոստիմ (Armenian)

Я говорю по-русски (Russian)

Ομιλώ Ελληνικά (Greek)

Parlo Italiano (Italian)

Eu falo Português (Portuguese)

Mówię po polsku (Polish)

FSP - LC (12/92)
09-051-1292-05

1. Please identify your primary language that you wish to use when you apply for services (by checking the proper box on the “I Speak” card or by other means).
2. Your need to communicate in a language other than English will not delay determination of your eligibility or your receipt of DTA benefits and services.
3. If no bilingual staff member is available, your local office will furnish an interpreter when one is needed, unless you prefer to bring your own interpreter.
4. If you need help translating English language notices or letters from the Department, your local office will assign a bilingual staff member or interpreter to assist you.
5. If you request a Fair Hearing and will need an interpreter at the hearing, contact the Division of Hearings at P.O. Box 120167, Boston, MA 02112, telephone number 617.348.5321 or 1.800.882.2017.
6. If you have any problems obtaining interpreter services at DTA, please notify the Director of Equal Opportunity, 5th floor, 600 Washington St., Boston, MA 02111, telephone number (617) 348-8531.

IMPORTANT! This notice affects your rights and responsibilities and should be translated immediately. If you need help translating this notice, your local office will assign a bilingual staff member or interpreter to assist you.