

# NewMMIS Job Aid: Inquire Provider Profile Update Status

This job aid describes how to:

- Inquire on the status of a previously submitted Provider Profile update via the MassHealth Provider Online Service Center

## Access Inquire Profile Update Status

From the MassHealth Provider Online Service Center home panel:

1. Click **Manage Provider Information**.
2. Click **Maintain Profile**.
3. Click **Inquire Profile Update Status**.

## View Profile Update Status

On the **Provider Status** panel:

1. View the status of your profile update.

Status types:

- Approved
- Pending
- Denied