

# **Massachusetts Office for Victim Assistance FY2015 Funded Agency Resource Guide**

One Ashburton Place, Room 1101  
Boston, MA 02108  
Phone: (617) 586-1340  
Fax: (617) 586-1341  
[www.mass.gov/mova](http://www.mass.gov/mova)

## **Drunk Driving Trust Fund (DDTF)**

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### **Community Action of the Franklin, Hampshire, and North Quabbin Regions**

Phone: 413-774-2318

Website: [www.communityaction.us](http://www.communityaction.us)

CCRT provides a timely, coordinated, and situation-specific response to any communities, groups, or individuals in Franklin and Hampshire Counties and the North Quabbin region of Worcester County that have been victimized by OUI incidents. Trained CCRT staff and volunteers help validate the challenging stress reactions that often accompany OUI incidents; serve as immediate emergency counselors; provide intervention through several therapeutic modalities; link victims to appropriate community resources; and facilitate connecting victims to one another for peer support and for the restorative process of community-building.

### **L.U.K. Crisis Center, Inc.**

Phone: 978-345-0685

Website: [www.LUK.org](http://www.LUK.org)

LUK's Strengthen, Transition, Empower, and Persevere (STEP) Program provides free services throughout Worcester County for victims of incidents caused by persons operating under the influence of substances. Services include individual, family, couple, and group counseling, crisis intervention (24/7), support, advocacy, and referrals. Services are voluntary, strength-based, individualized, and are provided in the community and at LUK offices. STEP seeks to involve victims in prevention, education, research, and advocacy projects.

### **Massachusetts Parole Board**

Phone: 508-650-4500

Website: [www.mass.gov/parole](http://www.mass.gov/parole)

The Massachusetts Parole Board's VSU provides services statewide to all victims of crimes whose offender becomes parole eligible, including victims of drunk driving offenses. The VSU provides direct services to victims and their families, including information and notification of all parole events, parole supervision information, assistance in preparing impact statements and/or testimony for the parole hearing, accompaniment at parole hearings, crisis intervention, request parole conditions that increase

the safety and well-being of victims, safety planning, information on victim compensation and referrals to appropriate criminal justice agencies and community-based victim service providers.

### **Middle District Attorney's Office**

Phone: 508-755-8601

Website: [www.worcesterda.com](http://www.worcesterda.com)

The Middle District Attorney's Office will provide information, support and advocacy services to victims, witnesses and their families in the aftermath of drunk driving crashes. A Victim/Witness Advocate, funded through DDTF, will work with victims beginning immediately after an incident, through investigation, criminal court proceedings, and in follow-up after case closing. The Advocate will work with victims from across the 60 municipalities that make up the Middle District. Education outreach aimed at preventing impaired driving will be presented to youth and parents in the county by the Community and Schools Outreach Unit.

### **Mothers Against Drunk Driving**

Phone: 800-483-6233

Website: [www.madd.org](http://www.madd.org)

MADD provides crisis services, advocacy and support services, throughout the state to victims, survivors and others affected by impaired driving crashes. MADD Victim Service Specialists work directly with individuals in their communities, to put together a safety net of programs, services and referrals that will meet specific individual needs. MADD works with DDTF clinical programs and other relevant programs and agencies throughout the state making referrals for therapeutic services.

### **Norfolk District Attorney's Office**

Phone: 781-830-4800

Website: [www.norfolkda.com](http://www.norfolkda.com)

The Norfolk District Attorney's DDTF program provides comprehensive free direct services to primary and secondary victims of OUI-impacted crashes in Norfolk County. A DDTF funded specialized Superior Court Victim Witness Advocate responds to the diverse needs of victims through a culturally sensitive, collaborative approach - from the time of the crash through the completion of the often challenging and confusing criminal justice system. The Superior Court Victim Witness Advocate assesses and provides victims and families with special services (such as interpreters), with applications for crime victim compensation benefits, provides resource referrals (such as trauma and grief specialists), and communicates court updates to victims and families as soon as possible in an effort to contact them before the information becomes public.

### **ServiceNet, Inc.**

Phone: 413-585-1300

Website: [www.servicenet.org](http://www.servicenet.org)

The Drunk Driving Trust Fund (DDTF) program of ServiceNet provides free counseling and case management to victims (of any age) of car crashes caused by drivers under the influence of alcohol or drugs in Hampden County, and with approval, specific requests from Hampshire and Franklin Counties. The program helps victims, the family of victims, drunk-driving first responders, and witnesses to crashes. The DDTF program coordinators and bilingual clinician provide DDTF clients with individual, family, and group therapy, outreach, psycho-educational help, case management, medical and legal

advocacy, and child care and transportation assistance needed to access services and to successfully address trauma. Case management is provided to link DDTF clients with any additional community resources that may help clients recover stability and quality of life.

### **Southeast Regional Network**

Phone: 508-746-2664

Website: [www.theswrc.org](http://www.theswrc.org)

The Road to Healing Program is coordinated under the South Shore Women's Resource Center. We offer both outreach & on-site services for those we work with throughout our catchment area of Bristol & Plymouth Counties. Our services include individual, family & group counseling, as well as support group services. We also provide general advocacy & support throughout the legal process for survivors of impaired driving collisions, in addition to general crisis intervention, case management, resource coordination, especially in regard to assisting with filing for victim compensation & program referral support services. We will continue to develop community relationships with various organizations & increase resources in order to meet our client's needs wherever they might be when they first contact our program, whether that be years or just days following a personal tragedy.

## **SAFEPLAN**

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### **Elizabeth Freeman Center, Inc.**

Phone: 413-499-2425

Website: [www.elizabethfreemancenter.org](http://www.elizabethfreemancenter.org)

Since 1974, EFC has provided services to address domestic and sexual violence and stalking in Berkshire County and is compliant with ch. 233§§ 20J and 20K. We have a 24 hour hotline with physical response, emergency services (shelter, food, transport, phones, etc.), residential shelter, individual and group counseling, advocacy, court advocacy, secure visitation, SafePet (pet shelter for survivors), trainings, and violence prevention focused on youth. We have staff sited throughout the county.

### **Greater Boston Legal Services**

Phone: 617-371-1234

Website: [www.gbls.org](http://www.gbls.org)

GBLS has provided high-quality, free, civil legal services to low-income residents of greater Boston since 1900. Assisting victims of domestic violence is a program-wide priority, with specialized DV projects in nearly every substantive law unit. The Family Law Unit represents victims of DV exclusively in family court matters, including its Battered Women's Legal Assistance Program, Latina Know Your Rights project, two court-based DV advocacy projects, and Relocation Counseling Project.

### **Health Imperatives, Inc.**

Phone: 508-583-3005

Website: [www.healthimperatives.org](http://www.healthimperatives.org)

Health Imperatives (HI) is a non-profit agency that offers an array of comprehensive services that promote health and wellness. Our programs include reproductive health services, support for survivors of interpersonal violence, services for youth and young families, and an array of educational initiatives.

Our Violence Intervention and Prevention Services integrate our counseling center, our domestic violence shelter and our SAFEPLAN program. All of our services are free and confidential.

### **Independence House, Inc.**

Phone: 508-771-6507

Website: [www.independencehouse.org](http://www.independencehouse.org)

For 35 years Independence House (IH) has provided comprehensive community based services for victims of domestic and sexual violence (DV/SA), on Cape Cod. The mission of IH is to help all domestic violence and sexual assault victims, survivors and their children by creating opportunities to find safety and become empowered through crisis intervention, advocacy, counseling, referral, outreach, education and inspiring change in our community. A 24/7/365 hotline is available to any victim.

### **New Bedford Women's Center, Inc.**

Phone: 508 996-3343

Website: [www.thewomen'scentersc.com](http://www.thewomen'scentersc.com)

The Women's Center is a 501(c) (3) nonprofit agency founded in 1973. The agency's mission is: "to empower and support positive choices for all and to educate and take action in the community for the prevention of oppression and violence." The TWC is the only organization providing comprehensive services to abuse victims on the South Coast, including Domestic Violence & Sexual Assault Programs, Child Trauma Program, Education and Outreach and the Court Advocacy Program

### **New England Learning Center for Women in Transition**

Phone: 413-772-0871

Website: [www.nelcwit.org](http://www.nelcwit.org)

NELCWIT has over 35 years of experience providing comprehensive services to survivors of domestic and/or sexual violence with offices in Greenfield and Orange. NELCWIT provides a 24 hour crisis line and prevention education in some of the poorest, most rural communities in the Commonwealth. As Franklin County's only rape crisis center and primary domestic violence service provider, we offer crisis response, 24 hour on call advocacy, SAFEPLAN advocates and counseling to survivors.

### **New Hope, Inc.**

Phone: 508-226-4015

Website: [www.new-hope.org](http://www.new-hope.org)

Thirty-four years ago, New Hope was created by a group of individuals who came together to create a hotline for local victims of domestic violence. The agency currently provides comprehensive services to victims of domestic/sexual violence, including: 2 confidential shelters, transitional living, 24-hour crisis hotline, SAFEPLAN advocacy, counseling, rape crisis services, Supervised Visitation, community advocacy, Batterer Intervention, education and training, and Civilian Advocacy in Attleboro Police.

### **Southeast Regional Network Inc.**

Phone: 508-746-2664

Website: [www.thesswrc.org](http://www.thesswrc.org)

SSWRC, a community based domestic violence (previously SSWC) has been providing domestic violence services within Plymouth County for over 35 years. In 2006, SSWC joined SRN. Services include individual/group counseling, advocacy, support for domestic violence victims, victims of impaired

drivers, and to family/friends of homicide victims. SAFEPLAN Court Advocacy Program provides assistance 209A and 258E. All services are free and confidential.

### **Stanley Street Treatment and Resources, Inc.**

Phone: 508-679-5222

Website: [www.sstar.org](http://www.sstar.org)

Stanley Street Treatment and Resources, Inc. (SSTAR) is a non-profit health care and social service agency. We provide a wide range of primary health, mental health, substance abuse treatment and domestic violence and SAFEPLAN court-based civil advocacy services to people throughout the communities of Southeastern Massachusetts and Rhode Island . Licensed clinicians at SSTAR's Women's Center provide trauma informed services to victims of domestic violence, sexual assault and stalking

### **Womanshelter/Compañeras**

Phone: 413-538-9717

Website: [www.womanshelter.org](http://www.womanshelter.org)

Founded in 1980, W/C has provided safe shelter and expert advocacy for 34 years to victims in Holyoke and surrounding communities. W/C offers emergency, confidential shelter to women and their children annually, and assists another 1,200 victims in the community through individual counseling, support groups in English, Spanish and Russian, information and referral, and housing, medical and economic advocacy. W/C also facilitates a support group for victims' family members.

### **YWCA of Central Massachusetts**

Phone: 508-791-3181

Website: [www.ywcentralmass.org](http://www.ywcentralmass.org)

Founded in 1885, the YWCA of Central Massachusetts is the longest-serving agency by, for and about women. It recognizes the strengths and competencies of women and offers support, resources, advocacy, information and education to empower them to take charge of their lives and become independent and financially secure. The YWCA is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all.

### **YWCA of Western Massachusetts**

Phone: 413-732-3121

Website: [www.ywworks.org](http://www.ywworks.org)

As with every community, domestic violence is a serious problem in Hampshire County impacting women of all socio-economic, racial and religious groups. The YWCA offers comprehensive services for women and youth victims of domestic violence and sexual assault. These services include intensive case management, crisis counseling and intervention, education, job training, substance abuse counseling, emergency shelter, transitional housing and employment assistance.

## **Victims of Crime Act (VOCA)**

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### **Barnstable County Sheriff's Office**

*Program: Victim Services Unit*

Phone: 508-563-4300

Website: [www.bsheriff.net](http://www.bsheriff.net)

The Barnstable County Sheriff's Office (BCSO) Victim Service Unit (VSU) provides free services that include notice to crime victims, witnesses, family members and others when an inmate in the custody of the BCSO is scheduled to be released or there is a significant change in the inmate's security status. The VSU collaborates with district attorney victim service staff, community victim service staff, local police departments and others to ensure that crime victims are notified, informed and aware when offenders post bail and are released or are released from custody while serving a sentence. The VSU staff provides information and referral, criminal justice advocacy/support, safety planning and domestic violence interventions. The VSU staff provides outreach to crime victims and training and orientation regarding crime victim issues to allied agencies and service providers.

### **Baystate Family Advocacy Center**

*Program: Homicide Bereavement Program*

Phone: 413-794-9816

Website: [www.baystatehealth.org/fac](http://www.baystatehealth.org/fac)

The Baystate Family Advocacy Center Homicide Bereavement Program provides individual/group trauma and grief-focused therapy and support groups to children/adult survivors of homicide/vehicular homicide. Services include: trauma-informed assessments, crisis response and referrals, advocacy and support services. The program provides treatment that reduces trauma and grief related symptoms and facilitates grieving after traumatic loss. FAC mental health services prioritize Hampden County residents; however, referrals from outside of the county are accepted.

*Program: Trauma Focused Mental Health Assessment and Treatment Program*

Phone: 413-794-9816

Website: [www.baystatehealth.org/fac](http://www.baystatehealth.org/fac)

The Baystate Family Advocacy Center (FAC) provides comprehensive multidisciplinary assessments, crisis counseling, supportive intervention and therapy to children ages 3-24 who have been victims of child abuse or have witnessed domestic violence. FAC services offered to non-offending parents and caretakers include provision of psycho-educational support groups, immediate crisis counseling and referral. The FAC also provides immediate mental health assessment, crisis counseling, and intervention services to child abuse victims and their non-offending caretakers who are involved in a child abuse evaluation or multidisciplinary forensic interview. FAC mental health services prioritize Hampden County residents; however, referrals from outside of the county are accepted.

## **Berkshire County Kids' Place and Violence Prevention Center, Inc.**

*Program: Trauma Recovery Program*

Phone: 413-499-2800

Website: [www.kidsplaceonline.org](http://www.kidsplaceonline.org)

Berkshire County Kids' Place and Violence Prevention Centers' Trauma Recovery Program is Berkshire County's comprehensive child victim (ages 3-18) service program. Kids' Place provides a multidisciplinary, cooperative team approach, utilizing specialized evidence-based trauma-focused therapies, groups and advocacy to child victims of physical and sexual abuse and their non-offending family members. The Kids' Place provides a safe, caring, home-like atmosphere and combines the knowledge of law enforcement, social services, medical and mental health agencies to ensure an effective response to childhood trauma. In addition to individual therapy, Kids' Place provides group, family and adventure based counseling that allow child victims and their families to recover from the trauma of abuse.

## **Benevolent Fraternity of Unitarian Churches**

*Program: Renewal House*

Phone: 617-318-6010

Website: [www.uuum.org](http://www.uuum.org)

Renewal House is a domestic violence shelter and program located in Roxbury, MA. Renewal House serves adult victims of domestic violence (single and families) including men and the GLBT community. Renewal House provides one on one advocacy for shelter residents as well community members and offers shelter and community support groups. Renewal House has a 24-hour hotline and provides advocacy, safety planning and supportive counseling in Spanish and English.

## **Beth Israel Deaconess Medical Center**

*Program: Sexual Assault and Domestic Violence Services*

Phone: 617-667-8141

Website: [www.bidmc.harvard.edu/violenceprevention](http://www.bidmc.harvard.edu/violenceprevention)

The Center for Violence Prevention and Recovery (CVPR) provides acute and ongoing services to domestic violence and sexual assault survivors and their significant others within the greater Boston area. CVPR currently provides services to 500 people a year, who have experienced sexual, domestic or community violence. BIDMC has been providing services and engaging in forward thinking practices to address and respond to domestic violence and sexual assault with the goal of reducing the negative impact of these experiences through effective intervention. The program is engaged not only in service delivery but in working with community partners and health care partners to coordinate systems to improve the overall response to sexual and domestic violence. Advocacy, counseling, and group counseling are the direct services offered to survivors and significant others.

*Program: Community Violence and Homicide Support Services*

Phone: 617-667-8141

Website: [www.bidmc.harvard.edu/violenceprevention](http://www.bidmc.harvard.edu/violenceprevention)

The Center for Violence Prevention and Recovery (CVPR) provides acute and ongoing services to domestic violence and sexual assault survivors and their significant others within the greater Boston

area. CVPR currently provides services to 500 people a year, who have experienced sexual, domestic or community violence. BIDMC has been providing services and engaging in forward thinking practices to address and respond to domestic violence and sexual assault with the goal of reducing the negative impact of these experiences through effective intervention. The program is engaged not only in service delivery but in working with community partners and health care partners to coordinate systems to improve the overall response to sexual and domestic violence. Advocacy, counseling, and group counseling are the direct services offered to survivors and significant others.

### **Boston Area Rape Crisis Center**

*Program: Rape Crisis Services*

Phone: 617-492-8306

Website: [www.barcc.org](http://www.barcc.org)

The Boston Area Rape Crisis Center's comprehensive Rape Crisis Services include the following VOCA-funded program components: medical advocacy, legal advocacy, case management and counseling (individual, couples, family and group). All services are offered completely free of charge, are confidential and are available to any victim of sexual violence aged 12 and older. BARCC serves the 29 cities and towns of the greater Boston area.

### **Boston Medical Center**

*Program: Community Violence Response Team*

Phone: 617-638-8000

Website: [www.bmc.org](http://www.bmc.org)

The Community Violence Response Team includes the full-time services of a Family Mental Health Clinician and a Child Clinician. Both have Master's degrees, clinical mental health experience and strong advocacy skills, as well as experience with crisis response in medical settings, trauma-focused short-term interventions, and children affected by trauma and loss. Families will be made aware during initial contact that all services will be free of charge. Services provided to victims and families include: 1) emergency bereavement or crisis support, including death notification to family members; 2) on-site assessment of family/child emotional and concrete needs; 3) bed-side, clinic-based and outreach trauma-informed counseling for adults and children; 4) consultation with other agencies/institutions who are involved with the family; and linkage with other support services.

*Program: Child Witness to Violence Project*

Phone: 617-638-8000

Website: [www.bmc.org](http://www.bmc.org)

Boston Medical Center's Child Witness to Violence Project (CWVP) is a nationally recognized program that specializes in long-term mental health services, family advocacy, and outreach for young children traumatized by violence. Our clinical team comprises four mental health clinicians (3 full-time, 1 part-time) and an intake coordinator. We specialize in a treatment model known as Child-Parent Psychotherapy that is one of very few evidence-based approaches that addresses the impact of interpersonal trauma on the very young child's emotional well-being and development. The majority of the children we serve have been exposed to domestic violence and our clinicians work with the non-offending caregiver to heal the parent-child relationship as a vehicle for restoring the young child's sense of safety and improving the child's cognitive, behavioral, and social functioning.

*Program: Domestic Violence Program*

Phone: 617-638-8000

Website: [www.bmc.org](http://www.bmc.org)

The VOCA-funded Boston Medical Center Domestic Violence Program provides domestic violence advocacy services to adolescent and adult patients and employees of the hospital. Advocacy services include crisis intervention, risk assessment/safety planning, assistance with accessing protective orders, victim compensation, and a wide range of additional advocacy and support services, including accompaniment to court and other appointments. Services are available in several languages, with additional support provided by the hospital's Interpreter Services Department.

**Brigham and Women's Hospital**

*Program: Passageway*

Phone: 617-732-5500

Website: [www.brighamandwomens.org](http://www.brighamandwomens.org)

Passageway provides free, voluntary, and confidential services to adolescent and adult victims of domestic violence the Mission Hill/Roxbury/Dorchester neighborhoods of Boston. Services include crisis intervention, risk assessment and safety planning, advocacy and supportive counseling services. Services are offered in both English and Spanish.

**Bristol County District Attorney's Office**

*Program: Superior Court Victim Witness Assistance*

Phone: 508-997-0711

Website: <http://www.bristolda.com>

Services provided by the Bristol County District Attorney's Superior Court Victim Witness Assistance Program include criminal justice advocacy; accompaniment of victims to law enforcement offices; assistance with arranging transportation for victims to court; trial, parole and case disposition information; compensation advocacy; explanation of criteria for petitions to be viewed as viable by the courts; managing the overall service; and informational needs of crime victims. The VOCA-funded Advocate will continue to serve victims and witnesses to homicides, sexual assault, child abuse, and SDP victims with cases in Superior Court. The Advocate will work in conjunction with other Advocates and officials from the Department of Corrections, the Criminal History Systems Board, and the State Parole Board to coordinate services and provide the highest quality services.

**Cambridge Public Health Commission**

*Program: Center for Homicide Bereavement*

Phone: 617-591-6361

Website: [www.challiance.org/vov](http://www.challiance.org/vov)

The Center for Homicide Bereavement (CHB) is a long-established community-based program whose tri-lingual, tri-cultural staff of licensed clinicians provides crisis counseling and/or long-term traumatic grief therapy for a diverse population of adults and children in Middlesex, Suffolk, and Norfolk counties (and other towns as needed). Time-limited homicide bereavement groups, community debriefing groups, and an ongoing traumatic grief process group are available for homicide survivors and affected

community members. CHB staff offer timely, sensitive and confidential care and services to survivors in our office and in the homes of survivors.

*Program: Victim Resource Center (VRC) - formerly Victim Advocacy & Support Program (VAST)*

Phone: 617-591-6361

Website: [www.challiance.org/vov](http://www.challiance.org/vov)

The Victim Resource Center (VRC) at the Victims of Violence Program (VOV) is located at the Adult Outpatient Psychiatry Department of the Cambridge Health Alliance (CHA), which consists of 3 main hospitals and 18 community clinics. The VRC is staffed by two part-time clinical social workers who have expertise in working with people who not only are in acute crisis but also have a long history of complex trauma in the past. The VRC serves victims of violent crime. Most, but not all, of those served are Cambridge Health Alliance patients. The VRC offers trauma informed crisis counseling which includes safety planning, risk assessment, advocacy services around legal and housing issues, PTSD symptom management, and psychoeducation on the impact of trauma. The VRC assists victims to connect with both private and public programs to meet the complex needs of victims of crime.

### **Casa Myrna Vazquez**

*Program: Legal Advocacy*

Phone: 617-521-0100

Website: [www.casamyrna.org](http://www.casamyrna.org)

Casa Myrna's Legal Advocacy Program supports domestic violence survivors from low-income, ethnic and racial minority groups. Staffed by three attorneys and law student interns, the program provides free emergency legal services including legal representation in courts in Suffolk and Middlesex Counties. Services are provided in English and Spanish. We also offer a Legal Helpline, available statewide and easily accessible through Casa Myrna's statewide domestic violence hotline, SafeLink. The Legal Helpline is a toll-free phone service that provides survivors with guidance, screening and intake for further Legal Advocacy Program services, and referrals to other programs.

### **Center for Community Health Education, Research, & Services (CCHERS), Inc.**

*Program: Community Advocacy Program (CAP), General Victim Services Domestic Violence Program*

Phone: 617-373-5179

Website: [www.cchers.org/cap](http://www.cchers.org/cap)

The Community Advocacy Program (CAP), established in 1995, is a successful initiative of CCHERS, Inc. The CAP is a partnership of domestic violence intervention programs based in Community Health Centers. The CAP's primary goals are: A) to provide direct services for victims of domestic violence (e.g., crisis intervention, safety assessment and planning, advocacy, support groups, and assistance with housing, shelter, legal services, and a variety of other social services); B) to improve the health care response to domestic violence (by providing outreach and consultant for health care providers and staff regarding screening for and identifying domestic violence, enhancing early detection, and intervention); and C) to collaborate in efforts to improve the community response to domestic violence.

## **The Center for Hope and Healing, Inc.**

*Program: Sexual Assault Survivor Services*

Phone: 978-452-7721

Website: [www.centerforhopehealing.org](http://www.centerforhopehealing.org)

The VOCA funded Sexual Assault Survivor Services (SASS) is part of CHH's comprehensive services to survivors of rape and sexual assault. SASS funds help support these free and confidential services: a) 24-hour Rape Crisis Hotline b) individual counseling sessions c) variety of support groups and workshops in multiple languages d) medical and legal advocacy and e) referrals as needed.

## **Child & Family Services, Inc.**

*Program: Caring Network*

Phone: 508-742-1040

Website: [www.child-familyservices.org](http://www.child-familyservices.org)

Caring Network provides free, accessible counseling to children aged 4 to 14 in the Greater New Bedford area, who have witnessed violence at home and/or in the community. We provide case management, assessment, advocacy, referral and clinical treatment. Clinical interventions include group and individual treatment and family support. Our clients reflect the diversity of the area; one of our counselors is tri-lingual in English, Spanish & Portuguese.

## **Community Healthlink, Inc.**

*Program: Victim Services*

Phone: 508-860-1000

Website: [www.communityhealthlink.org](http://www.communityhealthlink.org)

The Victim Service Program at Community Healthlink Youth & Family Services is comprised of four components: (1) The After Homicide Program; (2) The Children's Recovery Network; (3) The Teen Safety and Support Network, and (4) The Victim Advocacy Project. The Victim Service Program provides advocacy, crisis intervention, individual, family, and group therapy, bereavement groups, and support groups. Services are for family members and loved ones of homicide and vehicular homicide, children, and non-offending family members that have witnessed domestic violence and/or community violence, adolescent victims of dating violence, sexual assault or gang violence—including specialized services for GLBT youth; and children and their non-offending family members that have been sexually abused—including adult victims of child sexual abuse.

## **Community Action of the Franklin, Hampshire and North Quabbin Regions**

*Program: Community Crisis Response Team (CCRT)*

Phone: 413-774-2318

Website: [www.communityaction.us](http://www.communityaction.us)

CCRT provides a timely, coordinated, and situation-specific response to any communities, groups, or individuals in Franklin and Hampshire Counties and the North Quabbin region of Worcester County that have been victimized by criminal acts. Trained CCRT staff and volunteers help validate the challenging stress reactions that often accompany criminal victimization; serve as immediate emergency counselors; provide intervention through several therapeutic modalities; link victims to appropriate community

resources; and facilitate connecting victims to one another for peer support and for the restorative process of community-building.

### **Community Legal Services and Counseling Center**

*Program: Support Program for Refugees and Immigrants (SPRI)*

Phone: 617-661-1010

Website: [www.clsacc.org](http://www.clsacc.org)

Community Legal Services and Counseling Center's (CLSACC) victim services provide comprehensive case management, safety planning, counseling, referral and legal services to immigrant and refugee victims of crime throughout the state of Massachusetts. Services are provided in a culturally and linguistically appropriate manner. CLSACC utilizes interpreters when a language capacity is not met in-house.

### **DOVE, Inc.**

*Program: Legal Advocacy*

Phone: 617-770-4065

Website: [www.dovema.org](http://www.dovema.org)

The Legal Advocacy Program provides legal assistance to victims of domestic violence through limited in court representation, brief advice in-person consultations, document preparation and strategy development. Additionally the Legal Advocacy Program offers legal information and advice through its Legal Helpline and weekly outreach at the Norfolk Probate and Family Court. The program focuses on safety and family law issues.

### **Essex District Attorney's Office**

*Program: Essex Child Abuse Victim Services*

Phone: 978-745-6610

Website: [www.mass.gov/essexda](http://www.mass.gov/essexda)

The Essex Child Abuse Victim Services Program provides free, specialized services to children and teens who are victims of sexual or physical abuse and to their non-offending family members. These services, funded by VOCA, include crisis intervention, safety-planning, follow-up contact, information and referrals, criminal justice advocacy, support and other services as mandated by the state's Victim's Rights law.

### **Fenway Community Health Center, Inc.**

*Program: Violence Recovery Program*

Phone: 617-267-0900

Website: [www.fenwayhealth.org](http://www.fenwayhealth.org)

The Violence Recovery Program provides counseling and advocacy to adult lesbian, gay, bisexual, and transgender (LGBT) victims of domestic violence, sexual assault, anti-LGBT bias crimes, and police misconduct.

## **FINEX House, Inc.**

*Program: Crisis Intervention/Trauma Support for Under-served Victims of Domestic Violence*

Phone: 617-436-2002

Website: [finexhouse.org](http://finexhouse.org)

The "Crisis Intervention/Trauma Support for Under Served Victims of Domestic Violence" operates within the Finex House 32 bed shelter and it is a free Victim Service Program. It serves victims of all ages, races, abilities and sexes. Due to our wheelchair accessibility and light coded systems for the Deaf, we serve susceptible victims from all over Massachusetts who have slipped through the cracks of existing providers. Finex House provides a comprehensive and complete array of direct services at no charge for the most vulnerable victims, particularly for those who have disabilities or who are victims of trafficking since our inception. Our staff speak numerous languages and have varied cultural backgrounds to insure the best communication with survivors.

## **Gay Men's Domestic Violence Project**

*Program: GLBT Regional Advocate Program*

Phone: 617-354-6056

Website: [www.GLBTQDVP.org](http://www.GLBTQDVP.org)

The Regional Advocate Program serves gay, lesbian, bisexual & transgender victims of domestic violence throughout the state with emphasis on overcoming geographic barriers to accessing services in Western & Southeastern Massachusetts. Program works with all victims regardless of sexual orientation or gender identity. Services include 24-hour crisis intervention, emergency relocation to shelter, emotional support, court accompaniment, legal advocacy, safety planning, peer counseling and limited outreach to client referral sources and the potential victim population.

## **GeneSys Research Institute, Inc.**

*Program: Children Who Witness Domestic Violence/Hospital Based DV Advocate Program*

Phone: 617-562-7587

Our VOCA funded program provides therapeutic services to children ages 3 to 14 who have witnessed domestic violence. Services include: individual intake assessment, group treatment, advocacy, family consultation, and referrals. Groups are "open" (children can join at any time), twelve weeks in length, and co-facilitated by clinicians skilled in both domestic violence and child development. Our program also provides a range of advocacy services for victims of domestic violence who are receiving treatment at Holy Family Hospital, or its affiliates. Services include: crisis intervention, safety assessment and planning, advocacy, as well as information and referrals to a variety of agencies.

*Program: Saint Anne's Hospital Youth Trauma Program*

Phone: 617-562-7587

Website: [www.saintanneshospital.org](http://www.saintanneshospital.org)

The Youth Trauma Program provides comprehensive services to victims of sexual abuse, physical abuse and trauma including teen dating violence, domestic violence, community violence and to survivors of homicide. The Program offers services to children, youth and young adults ages 3-21 and their non-

offending family members. Services include individual, family and group counseling, medical and legal advocacy, Extended Forensic Interviews and Trauma Assessments.

### **Greater Boston Legal Services**

*Program: Relocation Counseling Project*

Phone: 617-371-1234                      Website: [www.gbls.org](http://www.gbls.org)

The Relocation Counseling Project (RCP) provides free legal advice, referrals and information to crime victims and witnesses throughout the state of Massachusetts to help them relocate safely when necessary, and to the advocates who assist them. Project staff provide centralized relocation advice through a statewide, toll-free telephone line. The project also serves as a clearinghouse for legal and other information concerning crime victim relocation and privacy planning. The client population consists primarily of victims of domestic violence, sexual assault stalking, and gender-based violence. The project's services are individually tailored to address each victim's specific legal and safety needs.

### **Greater Lynn Senior Services, Inc.**

*Program: Older Battered Women's Program*

Phone: 781-599-0110                      Website: [www.glss.net](http://www.glss.net)

The Older Battered Women's Program is a collaborative effort among Greater Lynn Services (GLSS), Neighborhood Legal Services (NLS) and area domestic violence agencies. The Program provides outreach, support, individual and group counseling, legal assistance, emergency shelter, crisis intervention and supplemental services through GLSS. These services are free and offered to women who are victims of domestic abuse from an intimate partner. The women must be 50 years of age and older and live in the North Shore area.

### **Hampden District Attorney's Office**

*Program: Post Conviction Advocate*

Phone: 413-505-5900                      Website: [www.hampdenda.com](http://www.hampdenda.com)

The Post Conviction Advocate of the Hampden County Victim Services Unit presently provides information about victim rights and services to victims involved in post-conviction proceedings in the following cases: (1) victims of sexual assault whose perpetrator is facing release or civil commitment as a sexually dangerous person; (2) victims of serious crimes or felonies whose perpetrator is facing a violation of probation in the Superior Court; and (3) survivors of victims of homicide. Services include notification, crisis intervention, in-court support, and referral.

### **HarborCOV, Inc.**

*Program: Essential Services*

Phone: 617-884-9799                      Website: [www.harborcov.org](http://www.harborcov.org)

The Essential Services Program at HarborCOV serves adults and children of all ages in Chelsea and the surrounding areas, who have experienced domestic violence. Free services include crisis intervention,

24-hour hotline support, advocacy and groups, court advocacy, information about their rights as crime victims, and wrap-around support for the multiple legal, housing, health and economic matters that accompany their victimization. Services are offered in Spanish and English, and translation for other languages is available through resources and collaborations.

### **Healing Abuse, Working For Change**

*Program: Legal Advocacy Services and Counseling*

Phone: 978-744-2299

Website: [www.hawcdv.org](http://www.hawcdv.org)

HAWC is requesting continued support for the Legal Advocacy program that provides victims of domestic violence with advocates in court. Legal Advocates work out of four district courts (Salem, Lynn, Peabody, and Gloucester) as well as the Essex County Probate and Family Court and have received 40+ hours of training. Services include assistance in completing the civil application process and securing 209A protective orders, navigating the courts, court accompaniment, assistance in obtaining victim's compensation, crisis intervention, safety planning, follow up contact, information, referrals and as a link to the full range of HAWC services and supports. All services are free of charge.

### **Health Imperatives, Inc.**

*Program: Hospital Based Victim Advocacy*

Phone: 508-583-3005

Website: [www.healthimperatives.org](http://www.healthimperatives.org)

The hospital based victim advocacy program, located at Beth Israel Deaconess Hospital - Plymouth (formerly Jordan Hospital) provides free sexual assault counseling, advocacy and direct services to victims and their families in the Plymouth area. The hospital based model is run in collaboration with South Shore Women's Resource Center of High Point Treatment Center and provides a seamless referral link between the emergency department and Health Imperatives' counseling services in order to more efficiently and effectively meet the victims' needs. Examples of counseling and advocacy work being done providing support to the victim and families during the acute trauma stage of disclosing sexual assault to the emergency department, exploring coping skills to overcome daily triggers, accessing community and state support such as victim's compensation and other forms of aid.

*Program: Sexual Assault Program*

Phone: 508-583-3005

Website: [www.healthimperatives.org](http://www.healthimperatives.org)

Our VOCA Sexual Assault Program offers a comprehensive spectrum of sexual assault services for children, adolescents and adult victims of sexual assault as well as support to non-offending family members. We provide crisis intervention, on-going individual and group counseling, advocacy and case management services. We also offer specialized groups to support specific populations and/or to offer holistic avenues for healing including art therapy, and yoga. Our services are provided at our main office in Brockton and at our satellite office in Quincy. We currently have counselors with language capacity in Spanish, Cape Verdean Creole, Portuguese and Brazilian Portuguese and ensure that all services are culturally competent. We have expertise in serving children, LGBTQ, immigrant and non-English serving communities.

## **Independence House, Inc.**

*Program: Comprehensive Services to Tween/Teen Victims of Domestic and Sexual Violence*

Phone: 508-771-6507

Website: [www.independencehouse.org](http://www.independencehouse.org)

Independence House, Inc. Comprehensive Services to Tween/Teen Victims of Domestic and Sexual Violence provides free crisis intervention, individual counseling, peer group counselor facilitated supportive counseling and advocacy and safety planning service for teen victims of domestic violence, teen dating violence and sexual assault for ages 12-17. Crisis intervention services support teen victims with coping in the immediate aftermath of victimization; individual counseling provides longer term support of up to 8 sessions. Group counseling offers staff facilitated peer support and information and helps teens make informed choices and learn about concrete strategies to address the effects of victimization. Advocacy and referral services enable teens to access additional resources.

## **Jeanne Geiger Crisis Center, Inc.**

*Program: Children Overcoming Violence Empowerment Program (COVE)*

Phone: 978-465-0999

Website: [www.jeannegeigercrisiscenter.org](http://www.jeannegeigercrisiscenter.org)

The Children Overcoming Violence Empowerment (COVE) Program provides free services to children who have witnessed or experienced domestic violence in the Merrimac Valley. Services are also provided to their non-offending caregivers and siblings. We provide trauma informed individual, family and group therapy. Interventions are Evidence Based Practices and aligned with best practices using a client centered, strength based approach. All services are provided by licensed clinicians.

## **Jewish Family & Children's Service**

*Program: Journey to Safety*

Phone: 781-647-5327

Website: [www.jfcsboston.org](http://www.jfcsboston.org)

Journey to Safety is committed to prevent domestic abuse in the Jewish community, while helping those who have been abused find their way to safety, regardless of their background or beliefs. Journey to Safety provides culturally competent and religiously sensitive assistance to victims of domestic violence with specialized services for the Jewish community. Services include domestic violence counseling, crisis intervention, safety planning, court accompaniment, housing transition assistance, help accessing legal and mental health services and public benefits, case management, and support groups.

## **Justice Resource Institute, Inc.**

*Program: Trauma Center*

Phone: 781-559-4900

Website: [www.jri.org](http://www.jri.org)

Justice Resource Institute (JRI) works in partnership with individuals, families, communities and government to pursue the social justice inherent in opening doors to opportunity and independence. For 30 years the Trauma Center (TC) has been devoted to providing comprehensive mental health services to child and adult crime victims throughout Eastern MA. Our Center's VOCA program provides information and referral, screening and evaluation, victim advocacy, and individual and group

psychotherapy to child, adolescent and adult crime victims and their significant others suffering from psychological trauma as a result of exposure to physical and sexual abuse or assault, domestic violence or hate crimes. We offer specialized services for bilingual/bicultural crime victims and strengths-based services for GLBTQ youth and young adults including victims of sexual exploitation.

### **The Key Program, Inc., Children's Charter Division**

*Program: Project "We Can Talk About it"*

Phone: 508-877-3690

Website: [www.key.org](http://www.key.org)

Children's Charter's domestic violence team, Project "We Can Talk About It" is pleased to offer the following free, VOCA funded services in English and Spanish for at-risk families in the Metro-West area who are coping with the impact of domestic violence and child abuse: (1) Individual, outpatient therapy for children and their primary caregivers who have been physically, emotionally, and/or sexually abused; (2) Family therapy; and (3) Parenting support.

### **Lutheran Community Services, Inc.**

*Program: Survivors of Domestic Violence*

Phone: 774-243-3900

Website: [www.lssne.org](http://www.lssne.org)

The Survivors of Domestic Violence Program provides legal advice and representation to noncitizen victims of domestic violence and their families. To increase our capacity to provide legal services, the SDVP staff attorney provides training and mentorship to volunteer attorneys representing noncitizen victims. The SDVP staff attorney also works with community partners and victim service providers to help survivors receive services that address their safety, housing, medical, psychological and other non-legal needs. The program further provides victims with information about victim benefits, including compensation, restitution, and other available civil remedies.

### **Martha's Vineyard Community Services, Inc.**

*Program: CONNECT to End Violence*

Phone: 508-693-7900

Website: [www.mvcommunityservices.com](http://www.mvcommunityservices.com)

CONNECT to end violence provides counseling and court advocacy services to victims of domestic and sexual assault in Dukes County. Advocacy for financial needs, housing, medical services and other supports are also provided. Criminal Justice Advocacy provides support to victims in collaboration with the Victim Witness Program and other agencies as needed.

### **Massachusetts General Hospital**

*Program: HAVEN at MGH*

Phone: 617-726-2000

Website: [www.massgeneral.org](http://www.massgeneral.org)

HAVEN responds to the needs of victims and survivors of domestic violence through individual and group interventions as well as outreach and consultation to health care providers. HAVEN serves any patient and employee of MGH who has been impacted by domestic violence, as well as teens seen at

the Revere School Based Health Center and the Adolescent Health Clinic. HAVEN Advocates assist victims of domestic violence navigate the courts and community resources and collaborate with many partners in order to ensure the best possible outcome for victims.

### **Massachusetts Parole Board**

*Program: Victim Services Unit*

Phone: 508-650-4500

Website: [www.mass.gov/parole](http://www.mass.gov/parole)

The Massachusetts Parole Board's Victim Services Unit ensures that victims and family members of homicide victims receive their rights throughout the parole process. The Victim Service Coordinators (VSC) provide services to victims and their families including information, support and assistance with post-conviction issues. Notification of all parole events is provided to CORI-certified petitioners as set forth in M.G.L.c.258B.

### **Massachusetts Society for the Prevention of Cruelty to Children**

*Program: MSPCC Worcester Sexual Abuse and Trauma Services*

Phone: 617-587-1500

Website: [www.mspcc.org](http://www.mspcc.org)

MSPCC's VOCA-funded Worcester Sexual Abuse and Trauma Services team provides free and confidential services for victims and their families to acquire the support, clinical services and information necessary to lessen the impact of victimization and its aftermath. The program has a strong focus on community outreach and promoting access to services by making providers, referral sources, victims and potential victims aware of VOCA and other services available within MSPCC and in the community. MSPCC Worcester serves residents in Worcester County, mainly from Worcester, but also from surrounding towns. The ethnic breakdown of our Worcester VOCA clients is 48% Caucasian, 38% Latino, 7% African-American, 3% Asian, and 3% multi-racial. MSPCC delivers services that are culturally appropriate, respectful and responsive to the specific cultural needs of victims and their families.

*Program: MSPCC Holyoke Sexual Abuse and Trauma Services*

Phone: 617-587-1500

Website: [www.mspcc.org](http://www.mspcc.org)

MSPCC's VOCA-funded Holyoke Sexual Abuse and Trauma Services team provides free and confidential services for victims and their families to acquire the support, clinical services and information necessary to lessen the impact of victimization and its aftermath. The program has a strong focus on community outreach and promoting access to services by making providers, referral sources, victims and potential victims aware of VOCA and other services available within MSPCC and in the community. MSPCC Holyoke serves residents primarily in Hampden County, mostly from Springfield, Chicopee and Holyoke. The ethnic breakdown of our Holyoke VOCA clients is 49% Latino, 22% multi-racial, 17% Caucasian, and 12% African-American. MSPCC delivers services that are culturally appropriate, respectful, and responsive to the specific cultural needs of victims and their families.

## **New Bedford Women's Center Inc.**

*Program: Child and Adolescent Trauma Program*

Phone: 508-996-3343

Website: [www.thewomenscentersc.com](http://www.thewomenscentersc.com)

The Child and Adolescent Trauma Program offers clinical and support services to youth up to age 18 and to their caregivers. Our clients have been traumatized by sexual assault, physical abuse and domestic violence. We work closely with all caregivers. Free services include assessments of all clients and individual, family, dad and group treatment. All treatment modalities are trauma focused and evidence based. Child services are offered in English by state licensed clinicians and caregiver services are offered in English, Spanish and Portuguese.

*Program: Bilingual Domestic Violence/Sexual Assault Services*

Phone: 508-996-3343

Website: [www.thewomenscentersc.com](http://www.thewomenscentersc.com)

The Women's Center's domestic violence and sexual assault services encompass culturally competent services that include a 24-hour hotline, domestic violence and sexual assault crisis intervention for victims and significant others; individual and group counseling, emergency shelter, medical and legal advocacy, accompaniment to state and local agencies, police, hospitals, doctors' offices and courts.

## **New England Learning Center for Women in Transition**

*Program: First Contact Immediate Intervention*

Phone: 413-772-0871

Website: [www.nelcwit.org](http://www.nelcwit.org)

The First Contact Immediate Intervention Program serves victims of domestic and sexual violence throughout the rural Franklin County and the North Quabbin region. Serving 30 towns and covering 878 square miles, our service delivery area includes some of the poorest, most rural communities in the Commonwealth. The program provides victims of domestic and sexual violence with critical access to crisis support, safety planning, and advocacy. Immediate intervention advocates are available to offer face-to-face appointments within 24 hours. For walk-ins, the advocate is available immediately during regular business hours. The VOCA-funded First Contact program works in collaboration with local police departments and other community providers providing assistance to victims who seek after-hour restraining orders and safety. All services are free and confidential.

## **New England Women's Support, Inc.**

*Program: Advocacy Program*

Phone: 617-695-0877

Website: [www.tnlr.org](http://www.tnlr.org)

The Advocacy Program provides direct services for survivors of domestic violence from lesbian, gay, bisexual, queer, transgender, poly and BDSM communities. These services include crisis intervention, supportive counseling, information and referrals through the telephone and in-person; support groups (in-person and via secure conference call); advocacy; court accompaniment; and help with Victim Compensation and the Commonwealth's Address Confidentiality Program. Services are free, bilingual (English/Spanish), and accessible by TTY, wheelchair, and public transportation.

## **Norfolk District Attorney's Office**

*Program: NAC Advocate*

Phone: 781-830-4800

Website: [www.norfolkda.com](http://www.norfolkda.com)

The NAC Advocate will allow Norfolk Advocates for Children, a program of Norfolk County District Attorney's Office to expand and enhance direct services provided to children and families. The NAC Advocate will provide advocacy services for (1) child sexual abuse cases; (2) child physical abuse cases; (3) child witness to violence cases.

## **Norfolk Sheriff's Office**

*Program: Victim Service's Unit*

Phone: 781-329-3705

Website: [www.norfolksheriff.com](http://www.norfolksheriff.com)

The Norfolk Sheriff's Office (NSO) will continue to provide services to victims, witnesses, families and the community based on our ability within legal boundaries to do so. Services will be offered via telephone, correspondence, meetings and in person upon request. The NSO will ensure that all victims that are part of the Victim Advocate process in the court system, both pre and post conviction, receive the same level of services as the criminal justice system progresses. Victims that become certified victims once the offender is sentenced will be notified in accordance with the applicable Massachusetts General Law. In addition, all victims will continue to be provided assistance with referrals to the Victim Compensation Program, safe housing, out-patient treatment as well as support with any on-going matters with the court.

## **Northeast Behavioral Health**

*Program: Victims of Crime and Loss*

Phone: 978-927-4506

Website: [www.neb.org](http://www.neb.org)

The Victims of Crime and Loss (VOCAL) program at Lahey Behavioral Health provides free services to crime victims and their families in southern Essex County. VOCAL assists victims overcome traumatic stress symptoms and reduce the impact of trauma on their lives. Our unique services include trauma-informed individual and group therapy, group yoga, mind fullness meditation cognitive behavioral therapy (CBT), eye movement desensitization and reprocessing (EMDR) and Emotional Freedom technique (EFT) for adults. Services for children include trauma focused individual and group treatment specializing in play, art, EMDR and cognitive behavioral techniques. Other services include victims assistance in filing for victim compensation and legal, medical and personal advocacy, case management, and home visitation.

## **Northwestern District Attorney's Office**

*Program: Family Service Advocate*

Phone: 413-586-9225

Website: [www.northwesternda.org](http://www.northwesternda.org)

The Child Abuse Unit (CAU) provides support services and advocacy to child victims of physical and sexual abuse and to their families. The CAU is designed to be sensitive to the needs of child victims while

also providing effective intervention and successful prosecution. Family Service Advocates within the CAU provide information and advocacy regarding the criminal justice process and post-conviction procedures such as Sexually Dangerous Persons, crisis intervention, social service intervention and social service referrals.

### **On The Rise, Inc.**

*Program: Safe Haven*

Phone: 617-497-7968

Website: [www.ontherise.org](http://www.ontherise.org)

On The Rise (OTR) works with unaccompanied adult women from Greater Boston (with a focus on Cambridge, Somerville and Boston) who are homeless or marginally/recently housed and need a level of support and services many mainstream, targeted programs cannot provide. Most of the women's challenges include a history of trauma and/or abuse. OTR's VOCA-funded program provides free support and advocacy to victims who face barriers to other services because of their multiple challenges. The VOCA Clinical Community Advocate and VOCA Bilingual (Creole) Advocate connect with victims at OTR's Safe Haven, a place where women can meet basic nutritional, hygienic and safety needs while also receiving flexible support as they begin to address issues related to trauma, addiction, mental/physical health, domestic/sexual violence, disabilities, immigration, legal problems and poverty.

### **Pathways for Change, Inc.**

Program: Multicultural and Multilingual Counseling and Advocacy Program

Phone: 508-852-7600

Website: [www.CentralMassPFC.org](http://www.CentralMassPFC.org)

The VOCA supported Multicultural and Multilingual Counseling and Advocacy Program operated by Pathways for Change, Inc. provides supportive services and counseling to survivors of, and those directly impacted by, sexual assault throughout 47 cities and towns in Central Massachusetts. These free services are offered to any individual and are offered by Agency staff in English, ASL and Spanish, and in other languages through the use of certified interpreters. In addition, through collaboration with the AT&T Language Line, we provide interpreters for the hotline in more than 150 languages. Free services include a 24-hour hotline, information & referral, emergency room, Police Station & Court accompaniment, safety planning, and group and individual counseling.

### **Plymouth County District Attorney's Office**

*Program: Victim Assistance Program*

Phone: 508-584-8120

Website: [www.massgov/da/plymouth](http://www.massgov/da/plymouth)

VOCA monies fund a full-time DV Advocate within the Plymouth District Court. The DV Advocate handles all cases involving domestic abuse and intimate partner sexual assault, providing consistent advocacy from investigation through case disposition and post-conviction. DV Advocate provides information, notification, court accompaniment and support, case management and referrals. The DV Advocate provides free services to victims of all ages, gender, and race. DV Advocate actively participates in the Safety First Initiative and in the Plymouth Area Roundtable which promotes information sharing and collaboration with law enforcement, court personnel and outside agencies.

## **Safe Passage, Inc.**

*Program: Disability Services Program*

Phone: 413-586-1125

Website: [www.safepass.org](http://www.safepass.org)

The Disability Services Program at Safe Passage provides comprehensive services to domestic violence survivors with physical and/or mental health disabilities. Since the program's inception in 2003, we have been in the forefront of serving this important population. This program serves people with a full range of physical, mental, and developmental disabilities. The project works closely with shelter staff due to the close connection between shelter guests with disabilities and the needs for advocacy with a focus on their needs for independent living and accommodations. This program will provide hotline support, counseling, support groups, and advocacy to women with disabilities and/or mental health issues who are survivors of domestic violence. Safe Passage serves the 15 towns and cities in Hampshire County.

## **ServiceNet, Inc.**

*Program: VOCA Program*

Phone: 413-585-1300

Website: [www.servicenet.org](http://www.servicenet.org)

ServiceNet's VOCA Program provides a high level of care to address the effects of crime in a timely and caring manner. Our program provides individual and family psychotherapy, advocacy and case management, short-term respite accommodations, help securing legal services, information and referral, and follow-up assistance. In addition, our ServiceNet partner provides a full spectrum of behavioral health and social services, including substance abuse services, acute mental health services, outpatient clinical and counseling services, residential programs, and shelter and housing services. We provide comprehensive support for crime victims as they work through the after-effects of violent crime. VOCA's mission to provide integrated services for crime victims is strengthened by VOCA's partnership with ServiceNet.

## **South Middlesex Opportunity Council**

*Program: Victim Advocacy Program*

Phone: 508-620-2300

Website: [www.smoc.org](http://www.smoc.org)

The Victim Advocacy Program is a joint project of Voices Against Violence (a program of South Middlesex Opportunity Council/SMOC), and the Framingham Police Department. The program's Legal Advocate serves adult victims of sexual and domestic violence by providing crisis intervention, counseling and support groups, information and referral, and criminal justice/court advocacy and accompaniment. Victims are identified through police reports, hotline calls and walk-in's, as well as through community outreach and education. The Legal Advocate also supports high risk victims of domestic violence identified through Voices' High Risk Team. All services are free and confidential, available 24 hours a day, and provided in English, Spanish and Portuguese.

## **Southeast Regional Network**

*Program: Hospital-Based Advocacy Services*

Phone: 508-746-2664

Website: [www.thesswrc.org](http://www.thesswrc.org)

Hospital-based Advocacy services for victims of domestic violence and/or sexual assault are provided in collaboration with South Shore Women's Resource Center (SSWRC), Health Imperatives, (A New Day), and Jordan Hospital. Advocates are cross-trained in domestic violence and sexual assault. Services include individual and group counseling; advocacy; crisis intervention; safety planning; referral and information provided at the hospital, agencies, or in the community. Services are free and confidential, regardless gender, age, religion, ethnic/cultural background. SSWRC Hospital-based Advocate is facilitating two groups, victim-based, at Jordan Hospital and at High Point Treatment Center.

*Program: Surviving Homicide Aftermath, Resources, Education, Support (SHARES)*

Phone: 508-746-2664

Website: [thesswrc.org](http://thesswrc.org)

SHARES provides individual / group counseling; court advocacy; support; crisis intervention; case management; information and referrals to family members and friends who have lost a loved one as a result of homicide or are victims of terrorism in Plymouth and Bristol Counties. Services are free and confidential and available regardless of gender, race, religion, social and economic status. Our advocates, one full-time and three part-time, have experience in meeting with victims of violence and providing nonjudgmental, empathic, and empowering support. One advocate can meet with a parent, and another advocate can be available for a sibling. Our counseling services offers the victim, education and empathic support related to the grief process, decreasing the sense of aloneness and alienation that often impacts victims.

## **University of Massachusetts Amherst**

*Program: Specialized Teen Services c/o Center for Women & Community*

Phone: 413-545-0698

Website: [www.umass.edu](http://www.umass.edu)

Specialized Teen Services provides free counseling, crisis intervention, support groups, supported referrals, advocacy and case management to adolescents 12-19 who have experienced sexual assault, relationship violence or child abuse and their families. The Teen Crisis Intervention Specialist, Nina Brand, LICSW, provides outreach counseling and support groups in sites throughout the county including schools and youth serving organizations. Specialized Teen Services also consults with schools and youth serving professionals regarding adolescent survivors and their families. Specialized Teen Services is a program of the Everywoman's Center Rape Crisis Services which provides a 24/7 crisis hotline, legal and medical advocacy, free short term counseling, and support groups for survivors of sexual and relationship violence.

## **University of Massachusetts Medical School**

*Program: Child Protection Program*

Phone: 774-442-6629

Website: [www.umassmemorial.org](http://www.umassmemorial.org)

The VOCA staff within the Child Protection Program at the University of Massachusetts Memorial Children's Medical Center in Worcester, MA provides services to children 0-18 years of age who are suspected victims of sexual abuse, physical abuse, and/or neglect and their families throughout Central Massachusetts and beyond by request. Interpreter Services are utilized by phone or in person as needed. Free services include triage of all calls, coordination of medical appointments, face to face psycho-social assessments, ongoing case management which includes referrals and case coordination with community agencies including the Children's Advocacy Center of Worcester County, the Department of Children and Families, the Worcester County District Attorney's Office, local law enforcement, mental health providers and Victim's Compensation services.

## **Wayside Youth and Family Support Network**

*Program: Child Witness to Violence Program*

Phone: 508-879-9800

Website: [www.waysideyouth.org](http://www.waysideyouth.org)

The Child Witness to Violence Program has a trusted reputation in the greater Milford area for providing trauma-informed counseling, advocacy, and crisis intervention to children, youth and their non-offending significant others who have experienced domestic violence, teen dating abuse, sexual assault and other forms of violence. This program is culturally consonant and is able to serve clients age 5 and older. Counselors well trained in trauma-based issues provide counseling or advocacy in individual and group format, and crisis intervention at the host agency, schools, courts and in the community. Referrals and resources are tailored to the individual client and provided as needed.

*Program: Family Bereavement Program*

Phone: 508-879-9800

Website: [www.waysideyouth.org](http://www.waysideyouth.org)

The Family Bereavement Program provides a two-pronged approach to helping the greater community deal with the grief experience subsequent to murder or vehicular homicide. The program provides free services including, counseling, court advocacy, and extended supports to family and friends of homicide victims. The program also seeks to support other community providers who must deal with the effects of homicide. By having strong outreach, the program assists those people and providers with their vicarious trauma from murder. This program consistently alerts first responders of its services should the need arise. The program provides outreach and education to local hospitals, police departments and other agencies and emergency services providers. The program works closely with the local District Attorney's office in order to ensure immediate response times.

*Program: Sexual Assault Program*

Phone: 508-879-9800

Website: [www.waysideyouth.org](http://www.waysideyouth.org)

The Wayside Sexual Assault Program has been supporting the greater Milford area and 26 surrounding Blackstone and Assabet Valley towns for rape crisis and sexual assault needs for over 34 years. The

program serves survivors age 12 and over and their significant others. The program provides a 24/7 hour hotline in collaboration with three sister rape crisis centers. It provides hospital, medical, and legal advocacy, crisis intervention, and counseling in individual, family and group formats. It is a culturally consonant program that provides services in English, Spanish and Portuguese languages.

### **Middle District Attorney's Office**

*Program: SAIN Team - Child Abuse Prosecution Unit*

Phone: 508-755-8601

Website: [www.worcesterda.com](http://www.worcesterda.com)

The Sexual Abuse Intervention Network (SAIN) Team, through the DA's Child Abuse Prosecution Unit, uses a comprehensive multidisciplinary approach to investigate and prosecute child physical and sexual abuse cases. This collaboration reduces the number of times a child is subjected to interviews by different professionals. VOCA supports the Middle District Attorney's SAIN Team Victim/Witness Advocate. The SAIN Team Advocate provides advocacy, support, and referral services to child victims of abuse and their families from the 60 communities that make up the district.

### **YWCA of Greater Lawrence, Inc.**

*Program: YWCA Child Advocacy Project*

Phone: 978-687-0331

Website: [www.ywcalawrence.org](http://www.ywcalawrence.org)

The YWCA Child Advocacy Project (CAP) provides culturally sensitive crisis intervention, counseling, support, advocacy and follow-up for children 12 and under who are victims of sexual assault/sexual abuse. Services are offered through outreach to child victims and non-offending family members/caregivers residing in 10 communities: Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, N. Andover and N. Reading. Within reason, services are provided to children residing in other Essex County communities lacking such resources. Services are provided at sites including the YW, Lawrence General Hospital (LGH Pedi-SANE), MA Dept. of Children & Families and other appropriate locations. Ensuring a coordinated continuum of care, the YW collaborates with LLGH, the Essex County Dist. Attorney's Office, schools and police departments.

### **YWCA of Western Massachusetts**

*Program: YWCA Children Who Witness Violence*

Phone: 413-732-3121

Website: [www.ywworks.org](http://www.ywworks.org)

The YWCA Children Who Witness Domestic Violence Program provides identification, safety and intervention services to children who have witnessed domestic violence. Through outreach services, children are identified and offered clinical therapy, case management, play therapy, recreation and childcare. Social Workers also work with mothers that have experienced domestic violence and/or sexual assault to provide safety and recovery support services as well as parenting therapy, groups and skill development for healthy relationship building.