To whom it may Concern,

My name is Angel L. Rivera W63510, The reason for this short note is to inform you about the issues I have with the Phone.

Several times the phone disconected in the middle of a conversation, And other times it took almost a minute before the recording came on when my family pick up the phone, Which made them hang up the phone thinking that Someone was playing a prank.

As it is the phone calls are too expensive, and Some of us don't have the financial help needed to be able to buy your food, hygiene items, and call your love ones.

I'll appreciate any help you could offer on this matter!

Sincerely,
Angel L. Rivera (W63510)

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