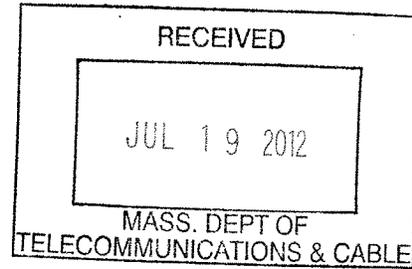


Dale Allen M-105235
30 Administration Rd.
Bridgewater, MA 02324

Prisoner Legal Services
10 Winthrop Sq.
Boston, MA 02108

July 10, 2012



RE: DTC Hearing Statement

To whom this may concern,

My name is Dale Allen, I am currently being held at the Massachusetts Treatment Center in Bridgewater Massachusetts. I have been Civilly Committed and are no longer serving a sentence as a Prisoner. However, currently the Massachusetts Department of Corrections is the entity holding me, and so I must follow all the rules they have set out. Currently one of the rules is related to Phone access. We use the provider "GITL", and there service is, well to say the least lacking. I am not 100% sure if all the following problems are directly related to GITL, but when I complain to the individuals here, I am told that it is not their fault. These problems include:

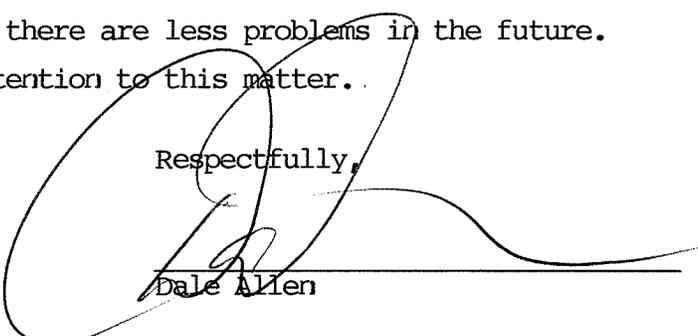
1. Phone calls being cut within two minutes of connecting
2. Very poor quality of calls, to where people can or cannot hear you, and this is random, because sometimes it will work fine.
3. Strange noise over the line when you are attempting to talk.

As for rates, most of my family resides in Massachusetts, and the average amount for a phone call is about \$2.25 for 20 min. Because I am no longer a prisoner, and the fact that the majority of my phone calls are considered "local", then I believe the rates are too high. I shouldn't be punished further, when it is not my choice to be here, and I did not commit a crime to get here, again this is a civil committment.

I would like to see that for this facility, local phone calls should be more reasonable, and long distance phone calls more in line with what people in the public would pay. Further, I would like to see the actual phones and the connections be repaired so that there are less problems in the future.

Thank you for your time and attention to this matter.

Respectfully,


Dale Allen