JUL 09 2012

7-5-12

To whom it may concern,

I am an inmate at MCIF.

The phone system is horrible here. The constant interuptions of the recording, getting cut off for no reason, calls not getting through. Excessive rates & charges to my family and friends and to myself.

We need something done

Respectfully
Diane Farley

RECEIVED
JUL 19 2012
MASS. DEPT OF
TELECOMMUNICATIONS & CABLE