Eric Bargoot, W95098
SBCC
PO Box 8000
Shirley, MA 01464

RECEIVED
JUL 19 2012
MASS. DEPT OF
TELECOMMUNICATIONS & CABLE

June 27, 2012

Dept of Telecommunications and Cable

RE: Exorbitant Phone Rates/Poor Quality

To whom it may concern:

I am writing to you from the Souza-Baranowski Corr. Ctr. My provider is Global Tel-Link (GTL) and ~~it is in~~ I am writing to you in the hopes that you will order that some changes be made in the manner in which services are provided to me.

The phone is simply too expensive. I call home every day and it costs $75 monthly to do so. My family struggles enough with their mortgage and utilities and do not deserve to be preyed upon by predatory telephone providers. They abuse them financially.

Moreover, the quality of the calls themselves ~~are~~ is bottom of the barrel.

I have to limit the amount of soap, deodorant, and hair product I purchase because of the predatory telephone system. My family suffers, my attorneys suffer.

I respectfully request that you take action on these complaints. Thank you.

Sincerely,

Eric Bargoot

COMMONWEALTH OF MASSACHUSETTS

DEPARTMENT OF CORRECTION

SOUZA-BARANAOWSKI CORRECTIONAL

Date: 2012 0625 11:20:03 | Inmate Income Receipt | Receipt # 21142477

Institution :	SOUZA-BARANOWSKI CORRECTIONAL
Unit :	K1
Block:	57
Commit # :	W95098
Name :	BARGOOT, ERIC
Type Of Transaction :	ML - Mail
Date of Transaction :	20120625
Source :	Money Order
External Contact :	
Amount :	$ 50.00
Comments :	PSTL 20198357032 JIM QUINN

Current Balances :

Personal	Savings	Frozen	Sentence Fees	Restitution Fees	Loan Amount
51.99	90.10	.00	.00	.00	.00

92.00
-12.00 G
80.00
-20.00 Phone
60.00
-7.50 mike
52.50

5 cin Roll
1 PB
1 Bread
1 Pln Chips
2 ↔ 4 Cajun Chc Soups
1 ↔ 1 White Rice

12.00
7.50

32
375
245
195
125
160
125
12.25

for Lex
5 cin Roll
1 PB
1 Bread
1 Plain chip
2 soup