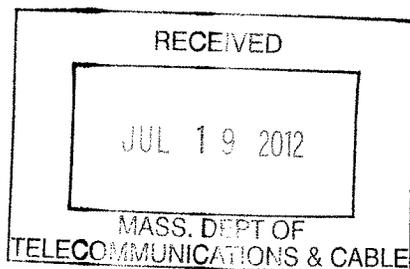


Frederick Magrath

160 William Kelley Road

Stoughton, MA 02072

June 29, 2012



Dear Sirs,

My major contact with my brother, due to age and sickness, relies on our phone calls. I am continually asking him to repeat himself because the quality of the connection is so poor. I am only able to hear every third or fourth word at most.

These problems occur often enough that they interfere with attempts to discuss important personal and family business.

I would appreciate anything that you may be able to accomplish at your upcoming meeting that would permanently improve the quality of the phone service.

Sincerely,

Fred Magrath