To: Dept of Telecommunication And Cable
Fr: Iran Diaz, Po Box 43 Norfolk ma.
RE High Cost.

I Have been using GTL from the begining.
It has been dificuit for me to maintain steady communications with Family out of State as well as Family within this State while in prison.
I Am Serving A natural life sentance And it is very dificuit to pay for a phone call due to A 20 minute call costing 2.30 Something And I only being Able to have A 5 dollars A week Job.
I Am not fortunate Enough to Sustain myself and call family with this States pay roll And pay for A phone call.
There must be A better Solution to delinas like mine.
Adding to that, the poor quality of communication on the reciever (phone) as well as dropped calls without cause.
I pray you may Hear "this" call.

Respectfully

Iran Diaz

RECEIVED
JUL 19 2012
MASS. DEPT OF
TELECOMMUNICATIONS & CABLE