To whom it may concern, 6-30-12

Hello I am Kevin B. Reid a inmat at Plymouth County Correctional Facillity. I offten use the phone to communicate with my lawyer. Sometimes the calls get lost, some times the phone hangs up and some times conversations break up then I'd have to call back or wait till I get through again.

Thank you for your time.

Sincierly

Kevin B. Reid
ID# 55286

RECEIVED
JUL 19 2012
MASS. DEPT OF
TELECOMMUNICATIONS & CABLE