RECEIVED
JUL 19 2012
MASS. DEPT OF TELECOMMUNICATIONS & CABLE

JUL 13 2012

7-11-12

Hy My name is Luis Vega, I am being held in concord state prison. I am doin a 8 to 10 years state bid. The phone setuation is realy getting out of control, most of the time when I call my family between 5 to 10 minutes it just hang up my call and every time I call the firts minute is the expensive one. Wright now the economy is realy bad and my family can't realy afford to throw away money by the calls just banging up.

The calls are realy expensive and not enough minutes can you please help us, I would realy appreciated and my family to. God Bless you and thank you for you time.

Sin: Luis Vega
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