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JUL 19 2012
MASS. DEPT OF
TELECOMMUNICATIONS & CABLE

JUN 25 2012

To Whom This Concerns:

I am an inmate at MCI Framingham. I am not satisfied with the phone system 'Global Tel Link' that we as inmates are forced to use.

Some of my complaints include:

prices
service
dropped calls.

I do not know how to get this system improved or even removed from the facility I currently reside at. Thank you in advance for any assistance you can lend to this matter.

Respectfully
Robin Lopes F36686

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