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MASS. DEPT OF
TELECOMMUNICATIONS & CABLE

6/30/12

To whom it May Concern,

I am writting in Regards to the phone Rates and Service. I'm currently Serving a life Sentence at MCI Norfolk, Norfolk Mass. The Only family I have are in VietNAM, So I don't get ANY Visits. The Only way to keep in touch is through the Telephone. Yet I can hardly do that because of Such high rates. It Cost me $3.47 for Just one minute alone! To make one phone call (20 minute Call) I have to work for a Month Seeing the prison ~~System~~ System does not pay but Dimes + Nickles. I would like to See Something change with the rates, So that I could afford to Call my family, So they dont have to Suffer and Not hear from me. Thankyou for your time Concerning this matter.

Respectfully

Siny Tran
W86359

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