JUL 16 2012

June 12, 2012

To Whom It May Concern:

Re: Phone System Needs Help -

One of the life lines for a inmate is the phone system. My brother in-law George McCarthy, Norfolk calls me once a week, I spend most of the time asking what do you say, I can't hear you! Very frustrating for both of us, the recording on the phone is always very loud & clear.

Please do something to correct the phone problem!

William F Blake
508-821-5285

RECEIVED
JUL 19 2012
MASS. DEPT OF
TELECOMMUNICATIONS & CABLE