PLS.

JUN 25 2012

This Is Wilfredo Virella and I am Currently housed at MCI Cedar junction and Im writing Concerning the telephone Petition. the Phone Provider Is Global tel link
The Phone In here Means everything to Me because I am from Worcester and My Family Cannot Visit Me because It Is too far and I Cannot See My Son So We Speak over the telephone & keep our bond tight through that The rates have affected Me because I Cannot earn Money In Prison So I depend on My friends & family to Cover My basic needs So I have to split My Small Income between the Phone & hygne Products and food - and Sometimes I have to not Call for weeks at a time because I needed to buy food or hygne Products
There are alot of Problems With the Phone Service here the biggest Problem Is dropped Calls because We get Charged for a Call that Was dis-Connected and its 80 Cents to Connect Which Seems like a Small amount but when your phone dis Connects 4 times In 3 minutes thats Costing You 3 dollars alot of times the Connection Is bad and Your family Cant hear You when You Call or You can hear another persons Call - & Sometimes our balance Will be Wrong & We Wont Recieve all our Calls for the amount of Money we put on & the Complaints go unanswered There are alot of Issues With the Prison Phones So We appreicate You trying to help us
Thank You again

Wilfredo Virella

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